

ZEUK
ESAN

HAURTZARORAKO ETA NERABEZARORAKO ARRETA TELEFONIKOA
TELÉFONO DE ATENCIÓN A LA INFANCIA Y A LA ADOLESCENCIA

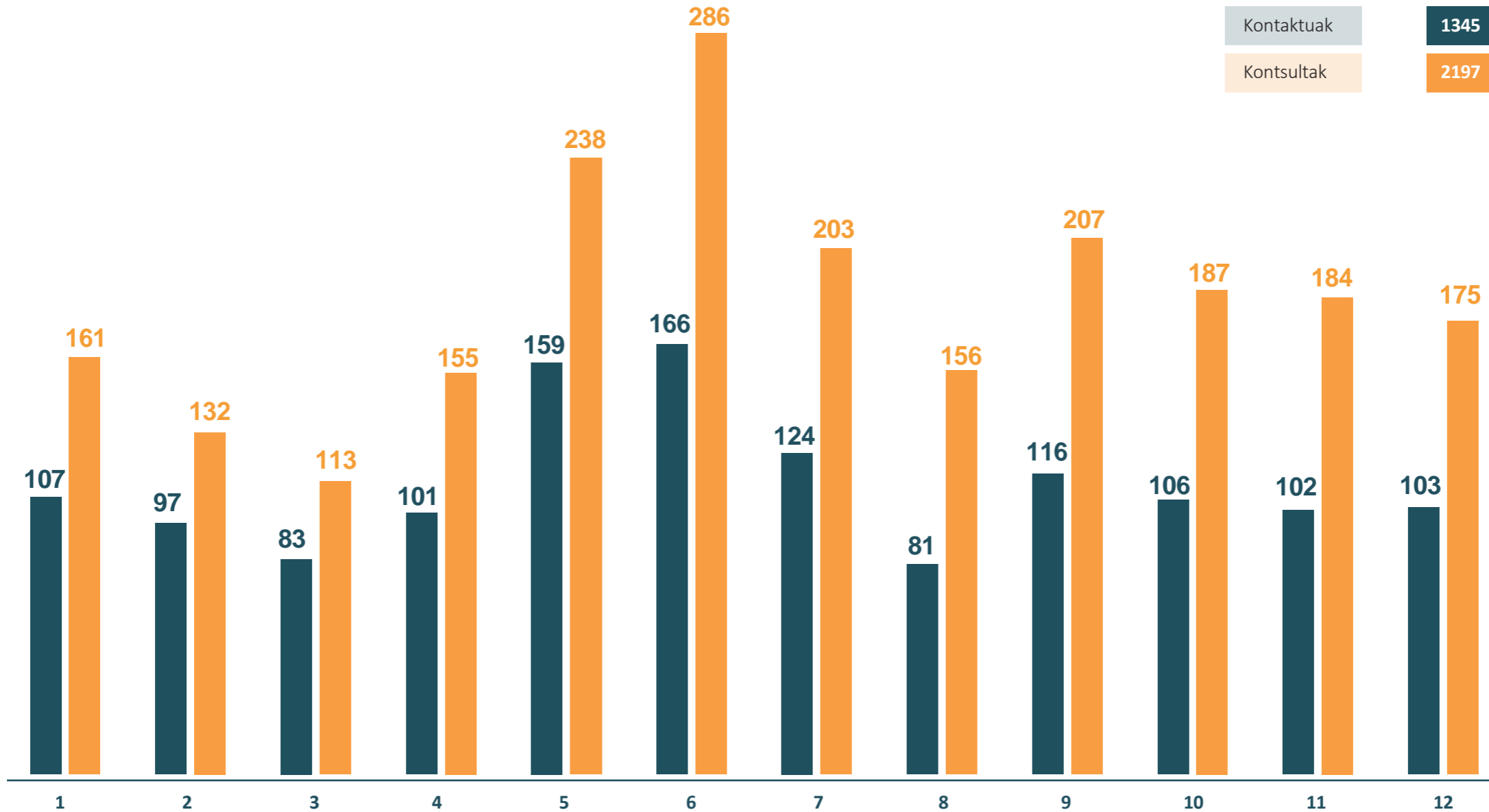


2024

1

GUZTIRA

Kontaktuak	1345
Kontsultak	2197



2023

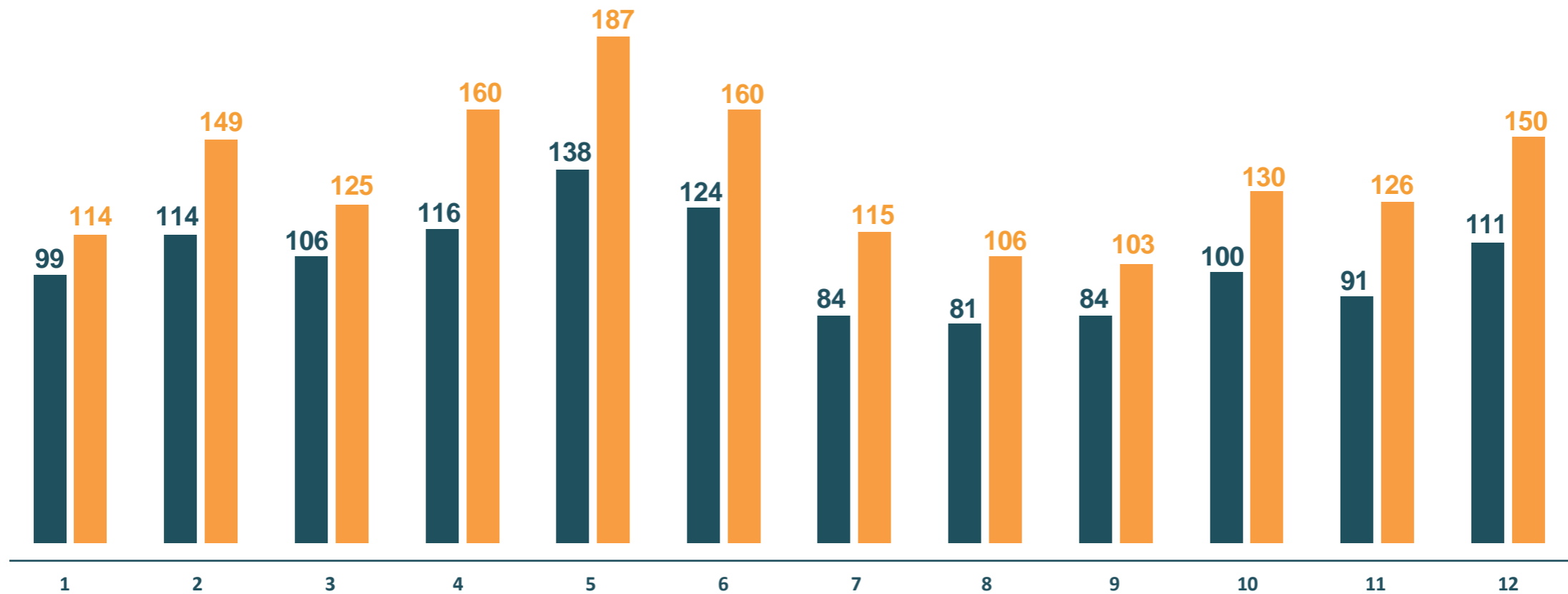
GUZTIRA

Kontaktuak

1248

Kontsultak

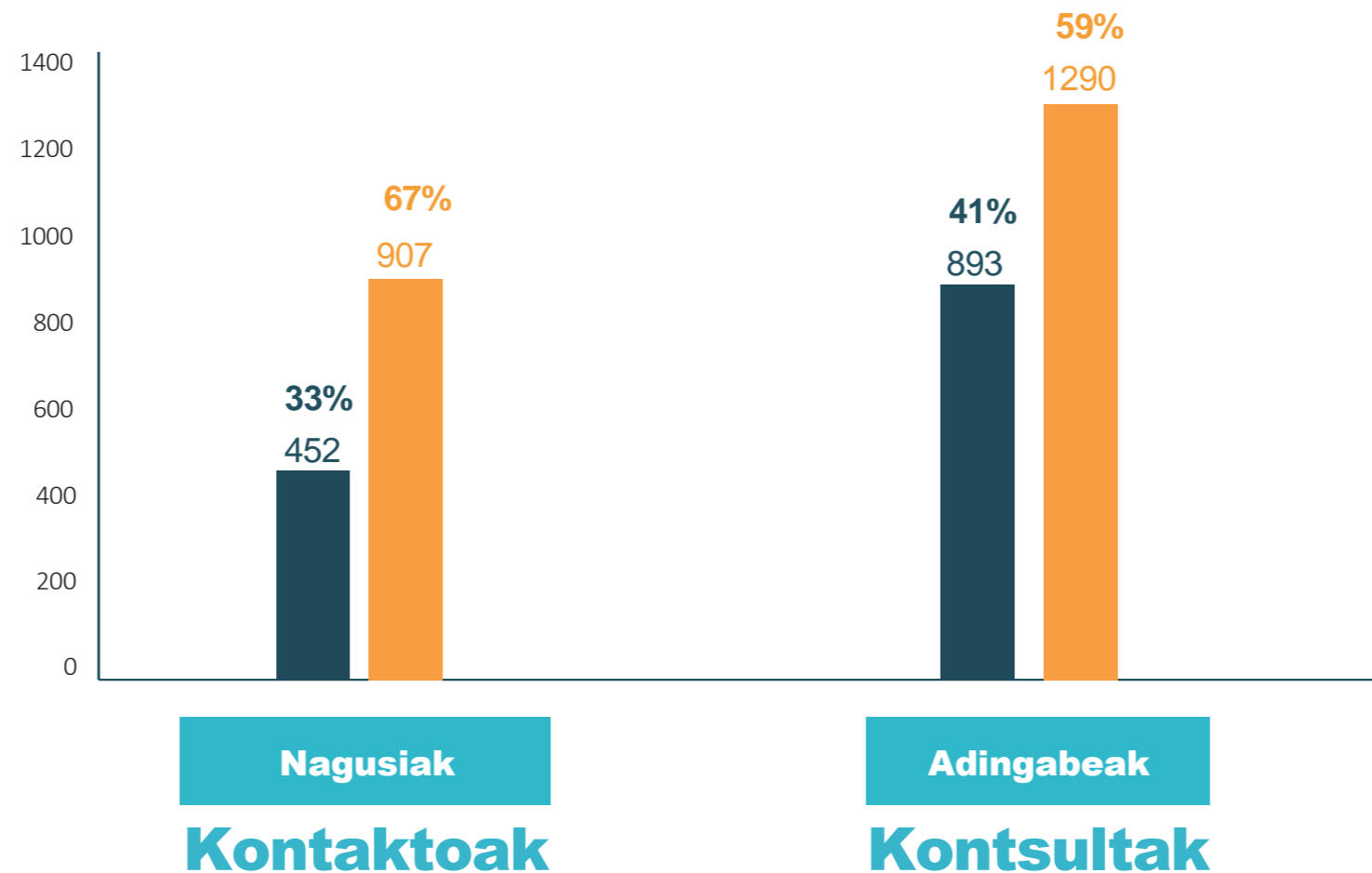
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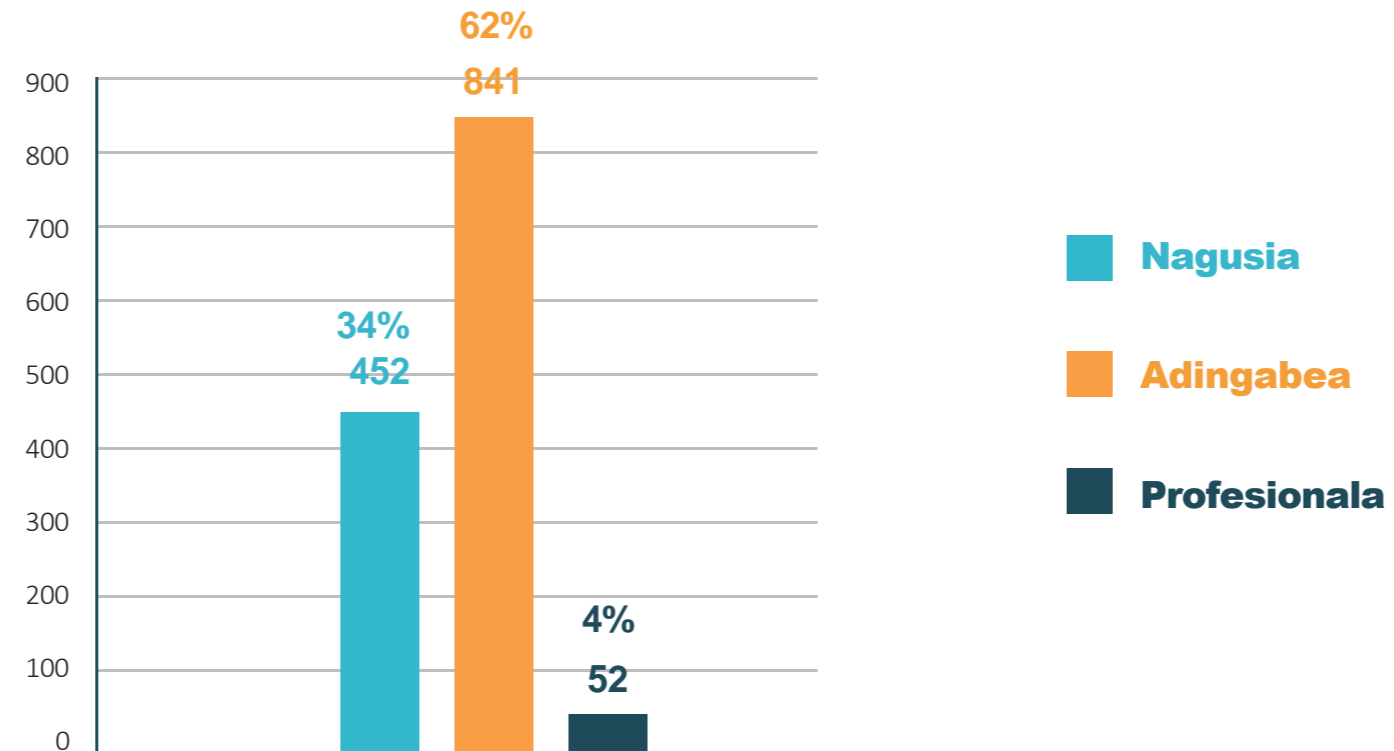
b

Adingabeen eta nagusien konktuak eta kontsultak Contactos de personas menores y adultas

Kontaktoak eta Kontsultak 2024

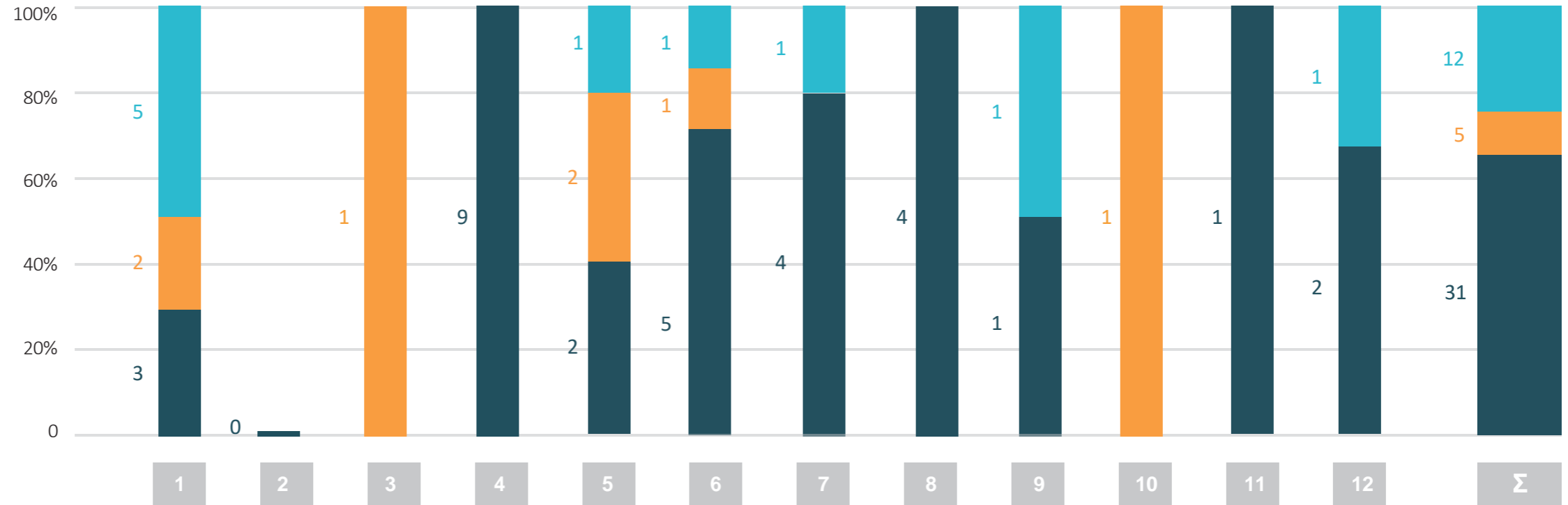


GUZTIRA 2024





Kontaktu ezegokiak deribatutak Contactos NO pertinentes derivados

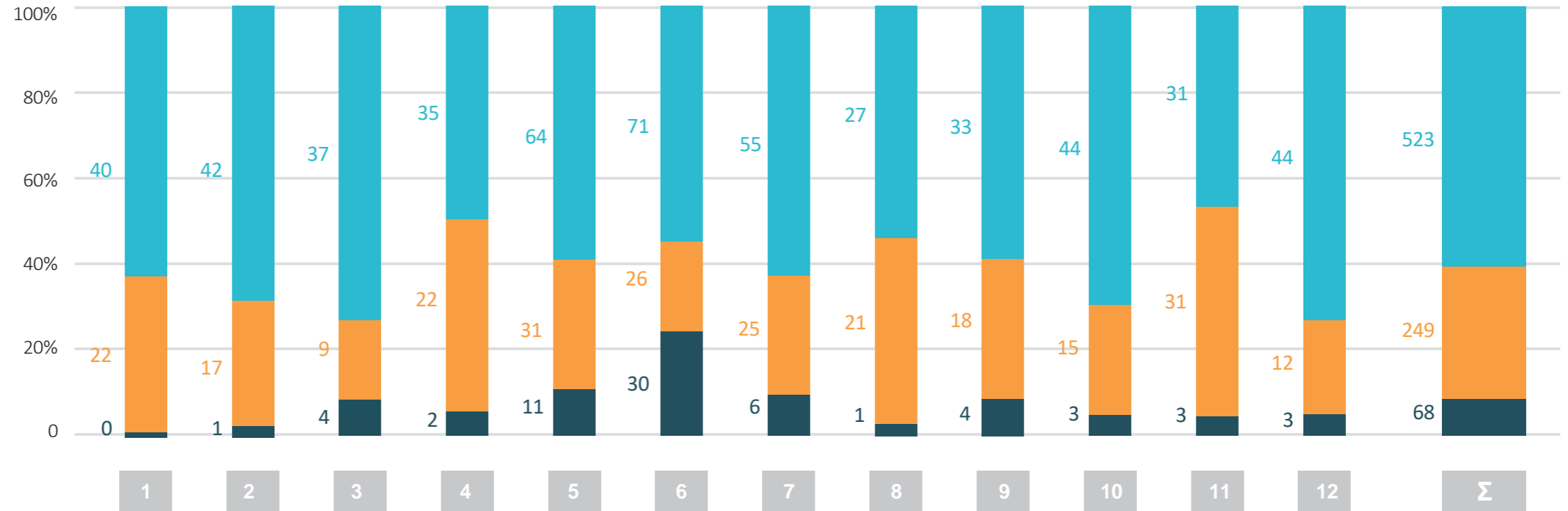


- GLS / GLS
- IESA
- GFA - Ogasuna





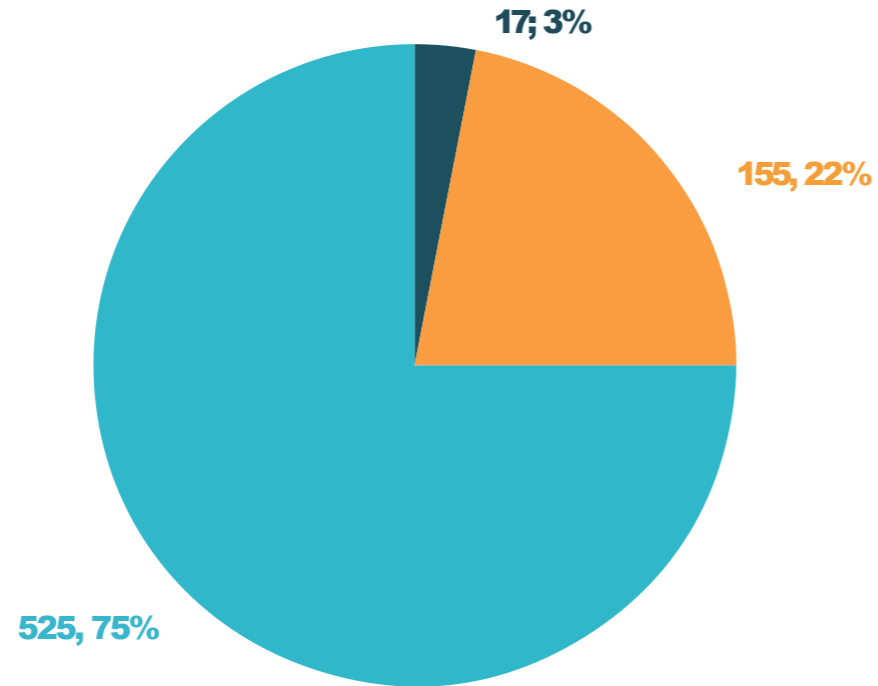
Adin tartek (Adingabeak) Tramos de edad



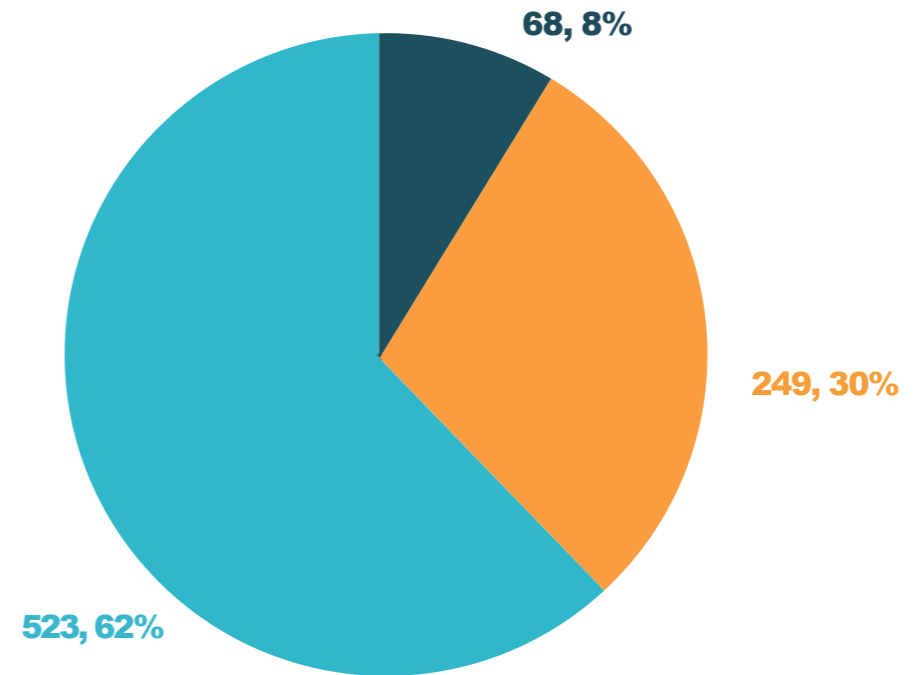
- 16-17
- 12-15
- 12 urtetik behera



2023



2024

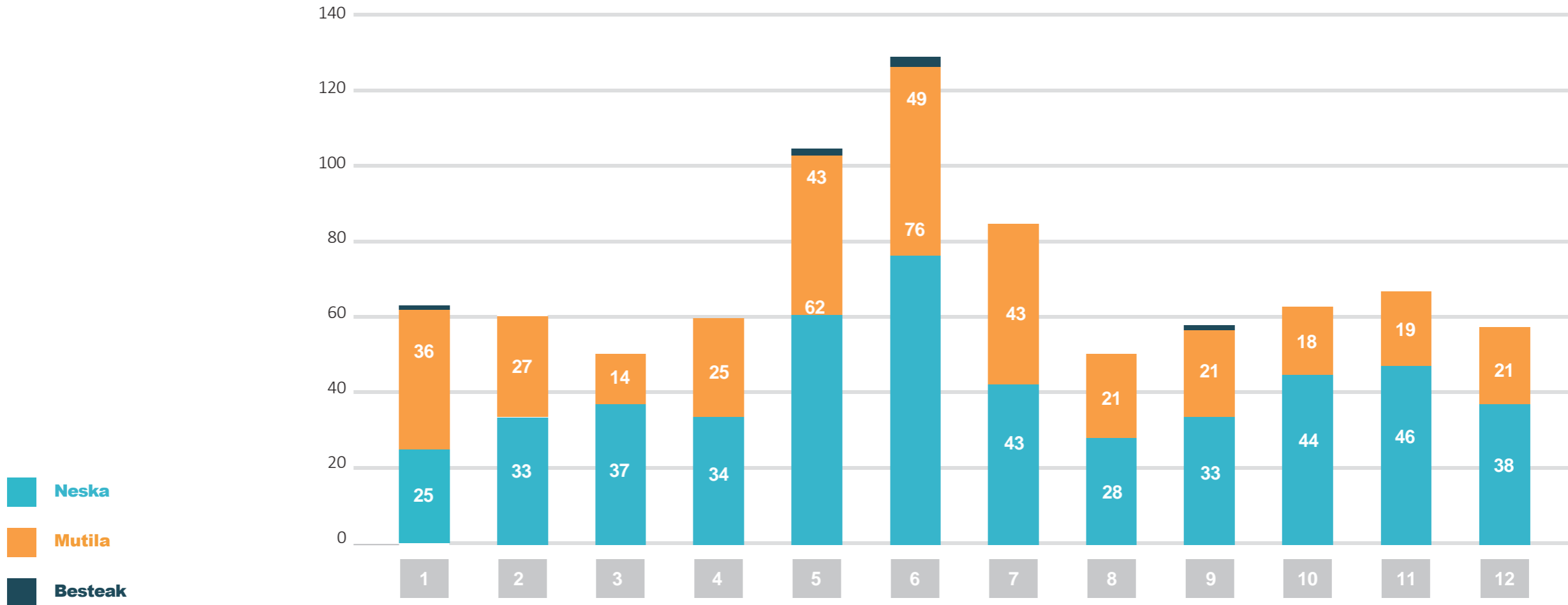


- 16-17
- 12-15
- 12 urtetik behera

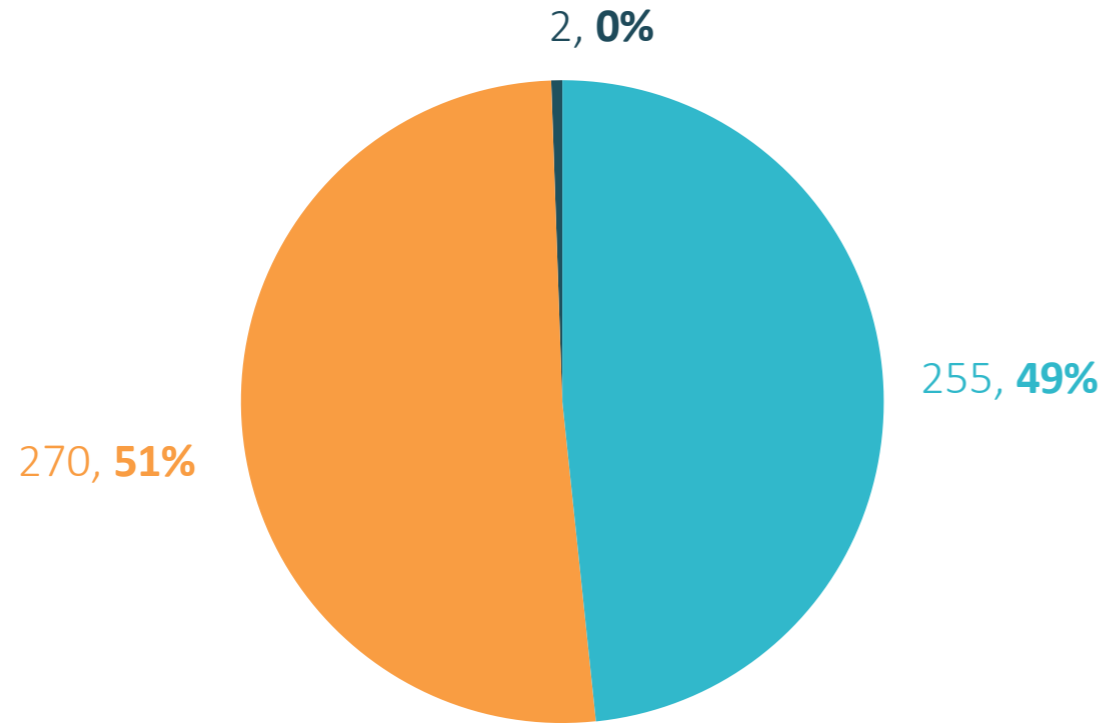


Sexua (Adingabeak) Sexo

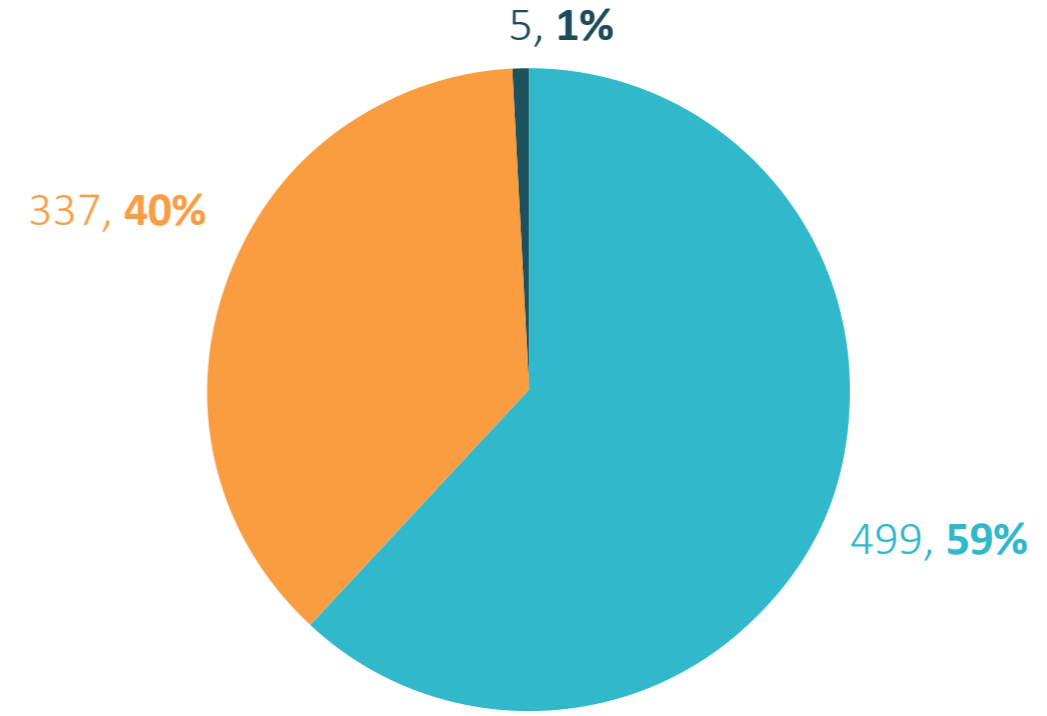
2024



GUZTIRA 2023



GUZTIRA 2024

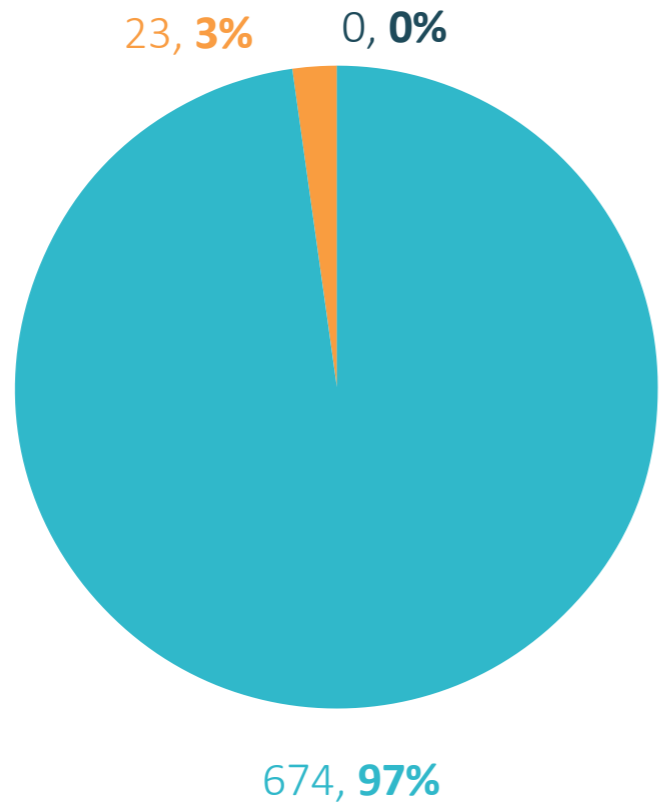


- Neska
- Mutila
- Besteak

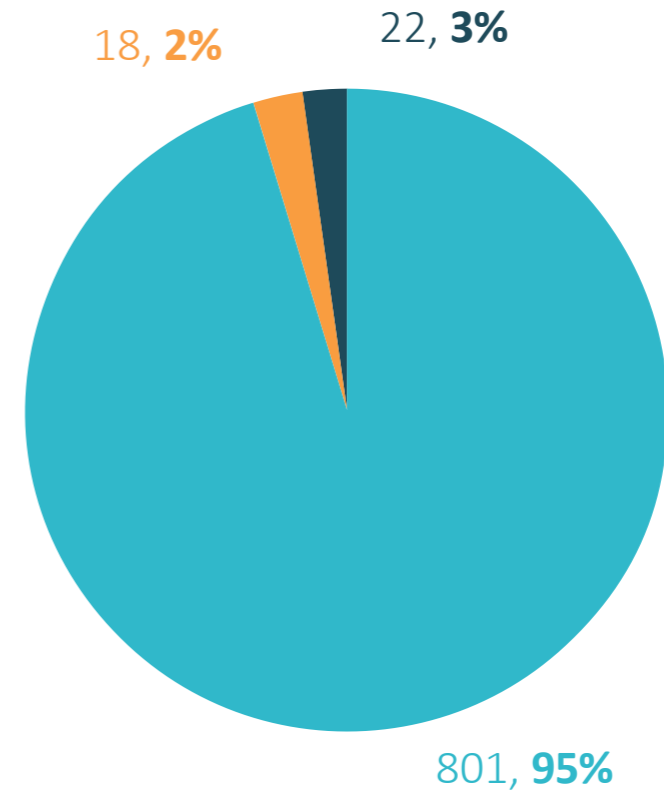


Harremanetarako bidea (Mistoa) Vías de contacto

Adingabeak 2023



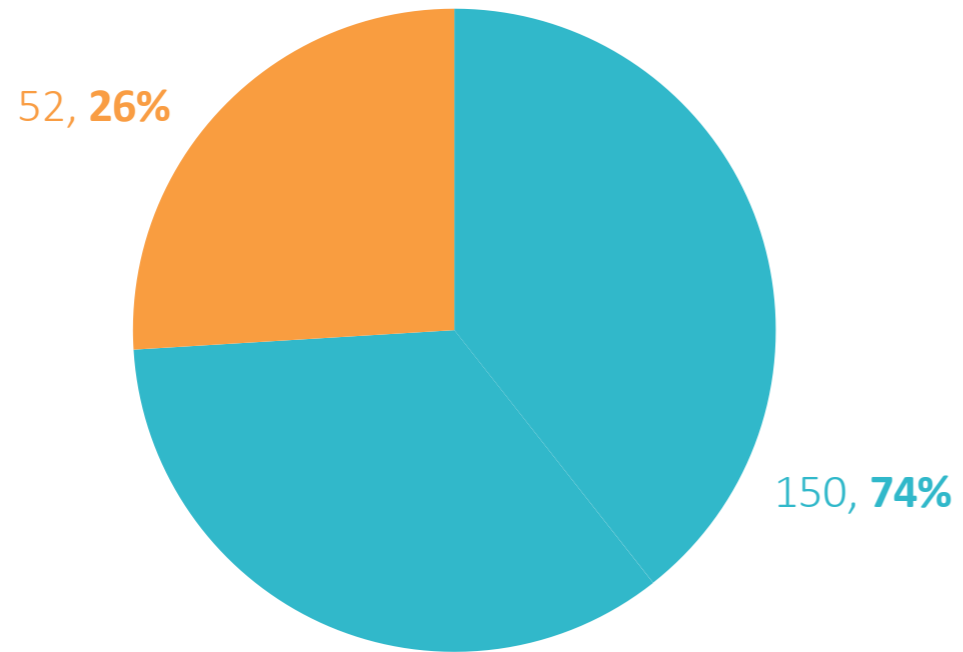
Adingabeak 2024



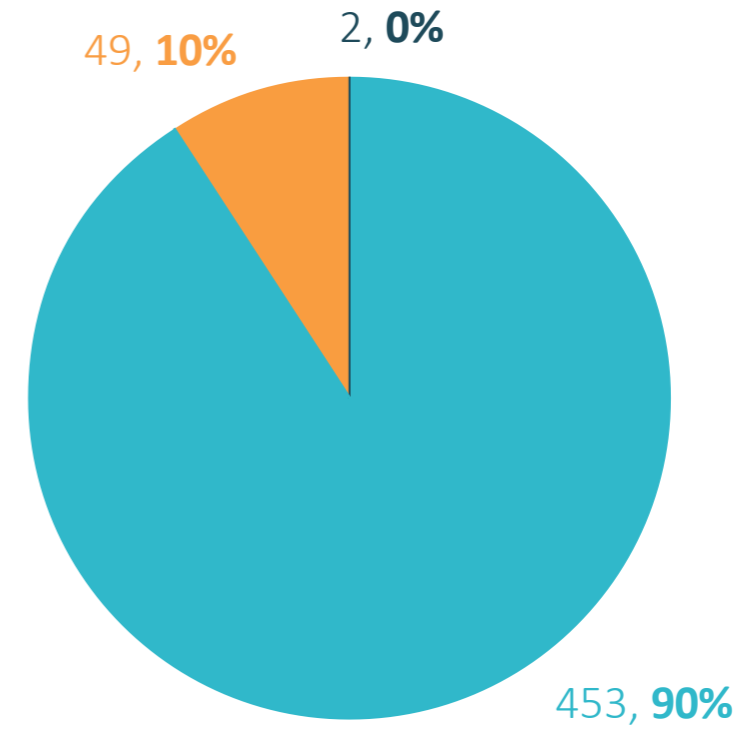
- Telefona
- Postontzia
- Instagram



Nagusiak 2023



Nagusiak 2024

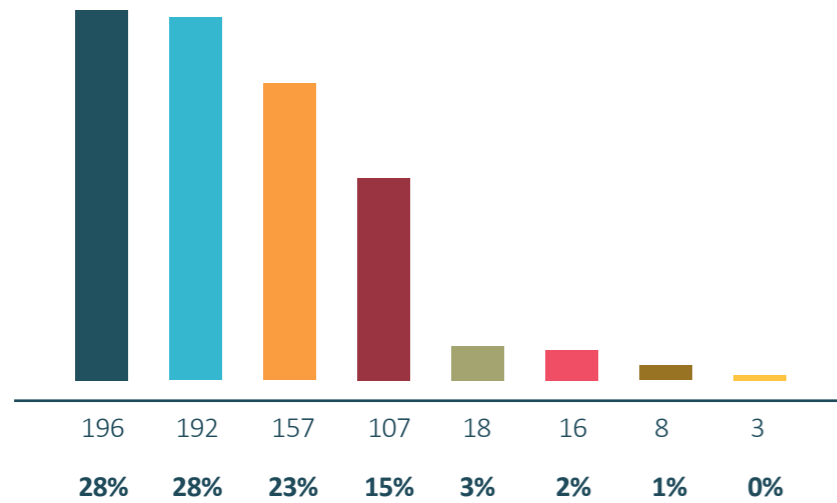


- Telefonoa
- Postontzia
- Instagram



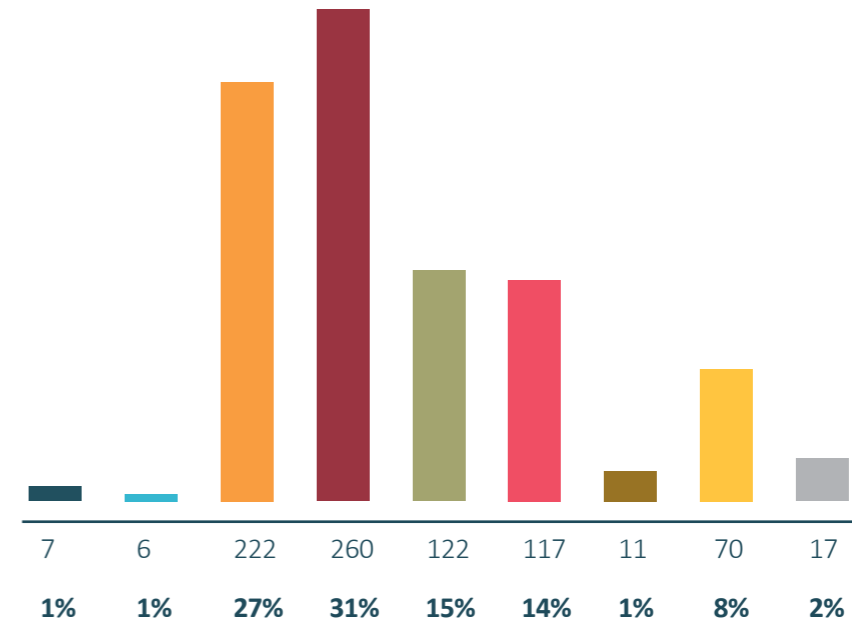
Zerbitzuaren ezagutza (Mistoa) Conocimiento del servicio

ADINGABEAK 2023



- Interneta
- Familia
- Eskola-Ikastola
- EiTB, prentsa
- Lagunak
- Zerbitzu Psikologikoa
- Osakidetza
- Gizarte Hezitzailea

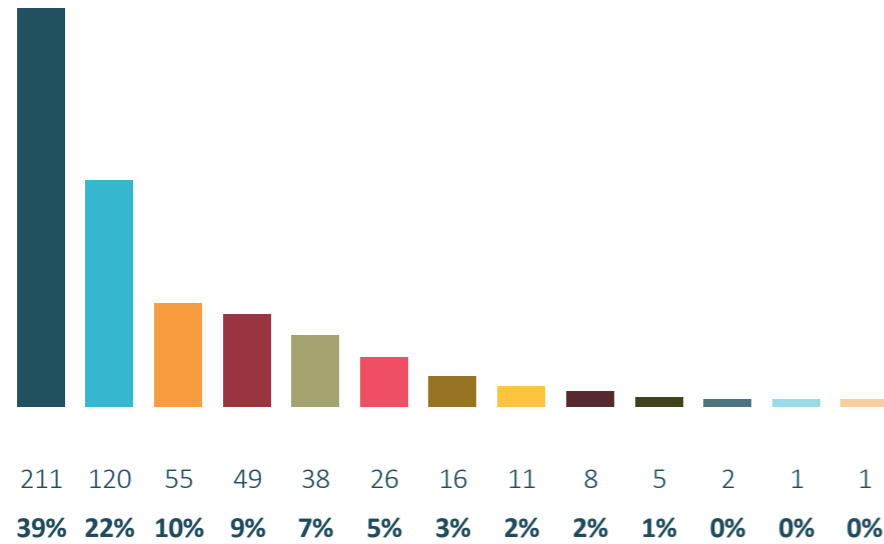
ADINGABEAK 2024



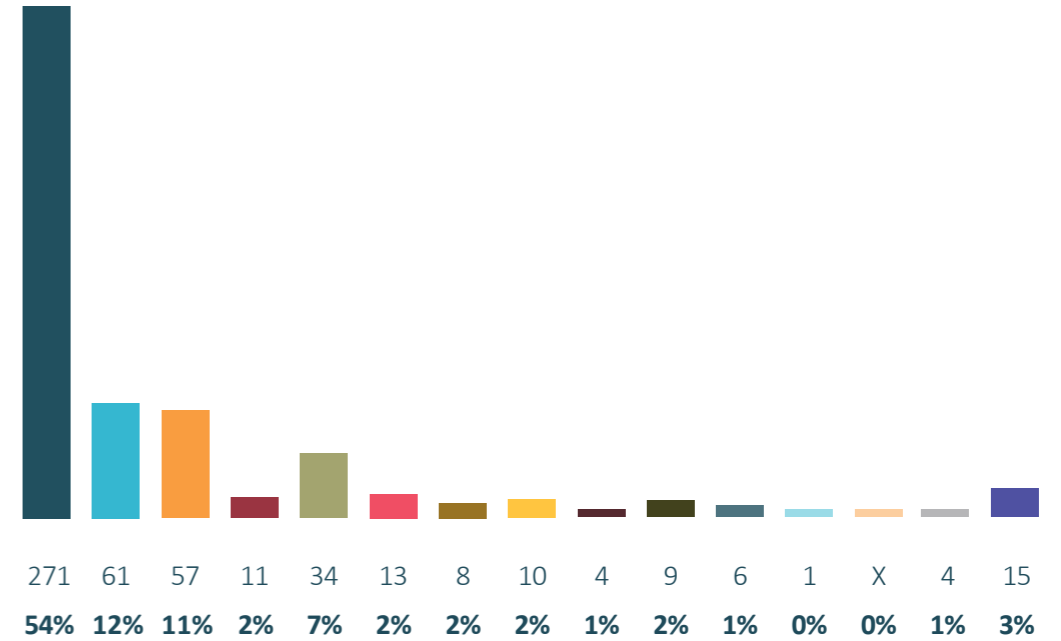
- Zerbitzu Psikologikoa
- Lagunak
- O.G Zak
- Gizarte Hezitzailea
- Eskola-Ikastola
- Osakidetza
- Interneta
- Familiagatik
- EiTB, prentsa



NAGUSIAK 2023



NAGUSIAK 2024

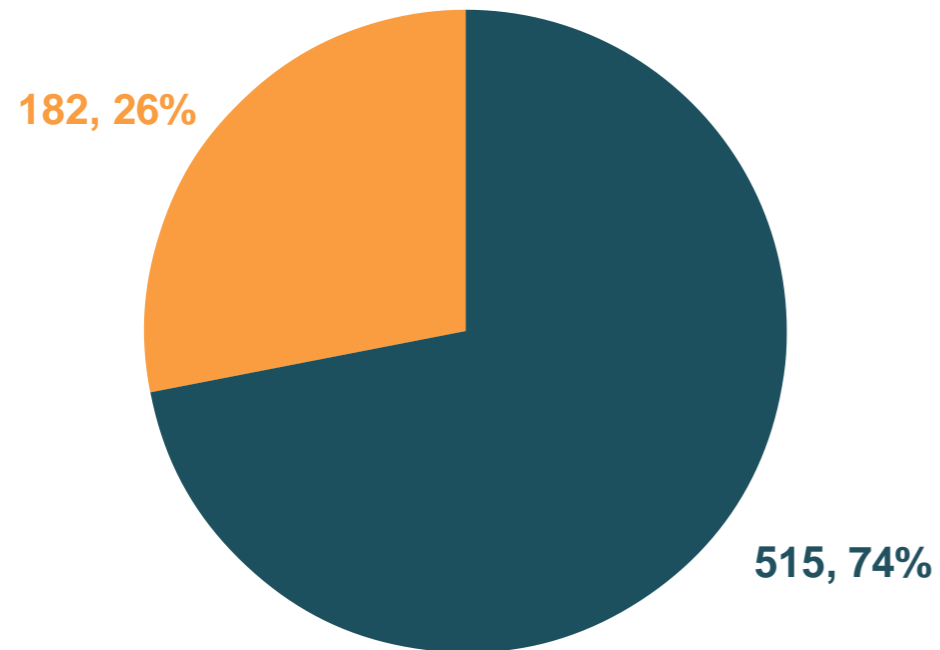


- Interneta
- Eskola-Ikastola
- 012
- EitB, prentsa
- Familia
- Zerbitzu Juridikoa
- Lagunak
- Bitartekaritza Zerbitzua
- Osakidetza
- Polizia
- Kontzilia
- SATEVI
- Hezitzailea
- Zerbitzu Psikologikoa
- Oinarrizko Zerbitzua

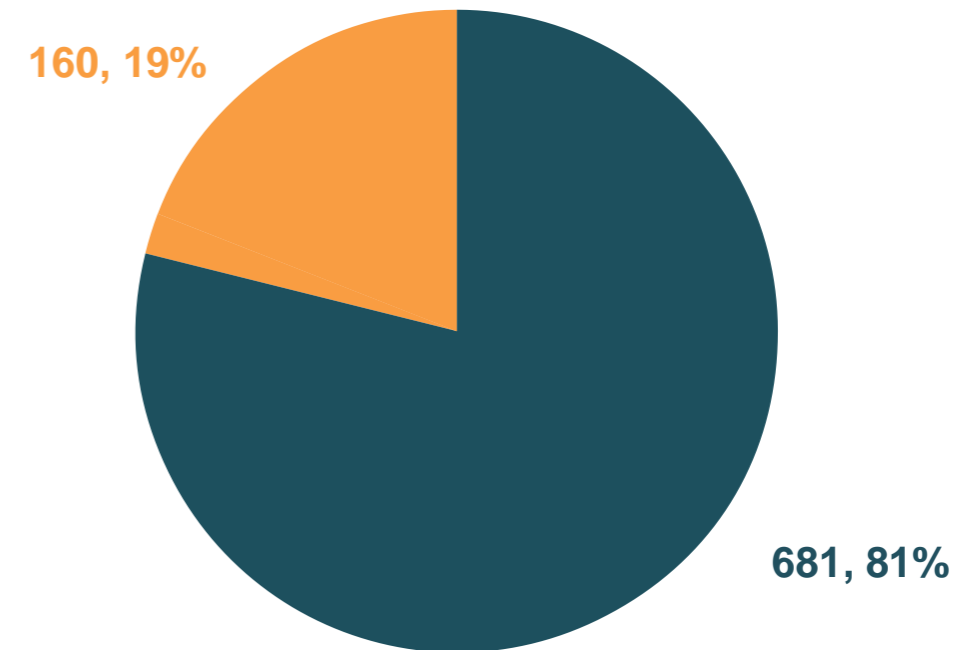


Hizkuntza (Mistoa) Idioma

Adingabeak 2023



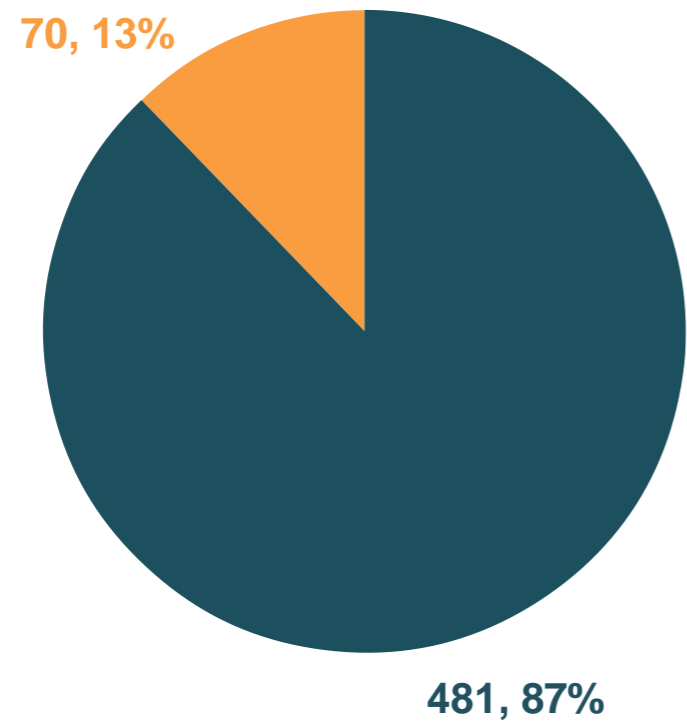
Adingabeak 2024



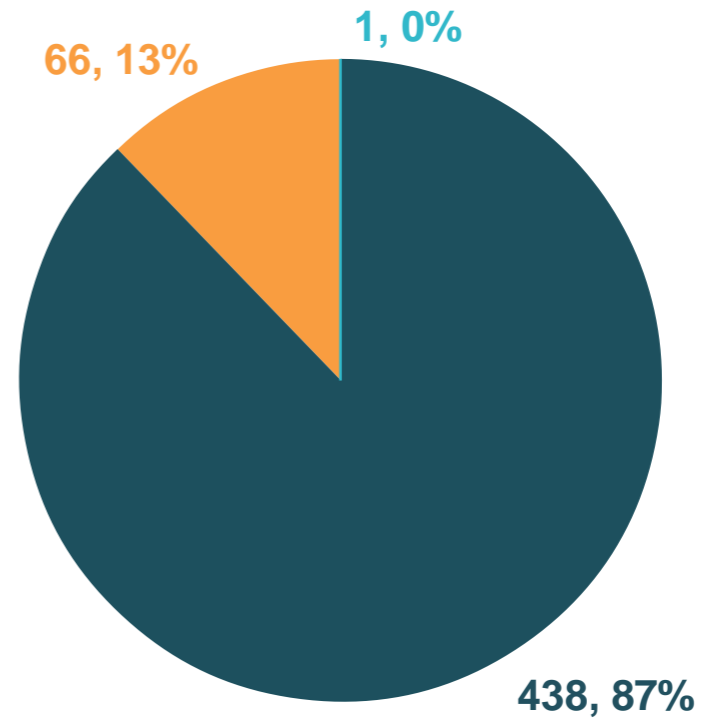
 **Gaztelaniaz**

 **Euskaraz**

Nagusiak 2023



Nagusiak 2024

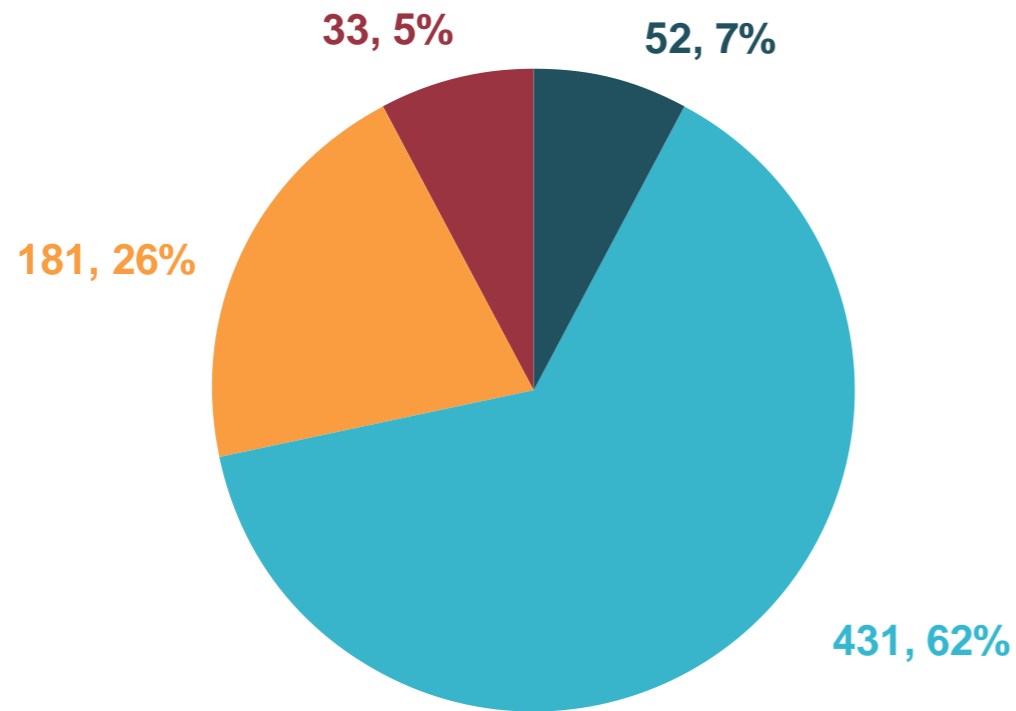


- **Gaztelaniaz**
- **Euskaraz**

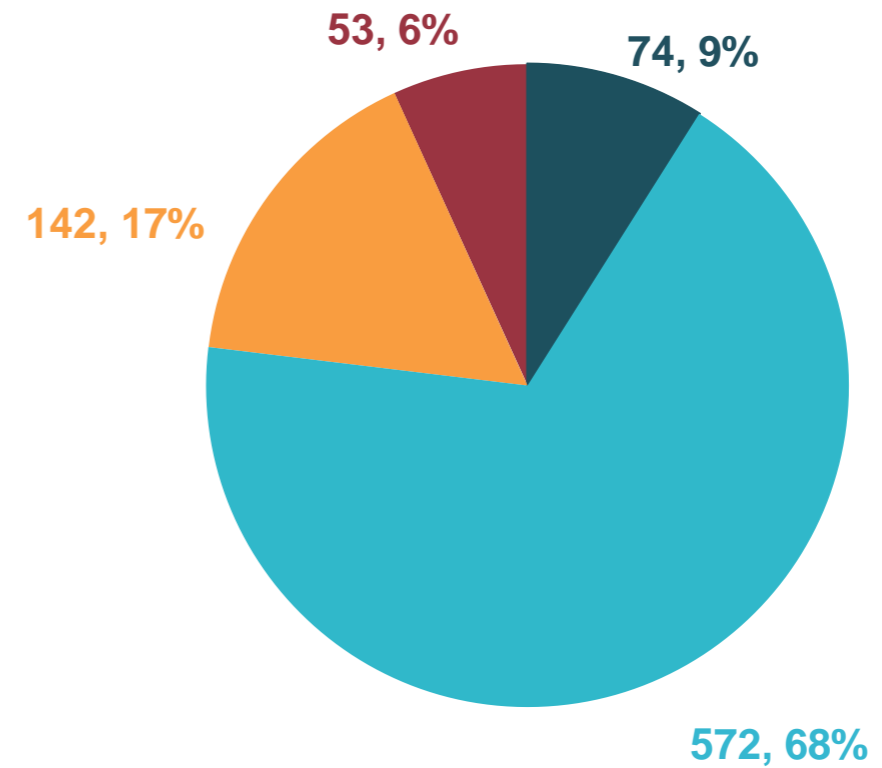


Kontaktuen jatorria (Mistoa) Origen de contacto

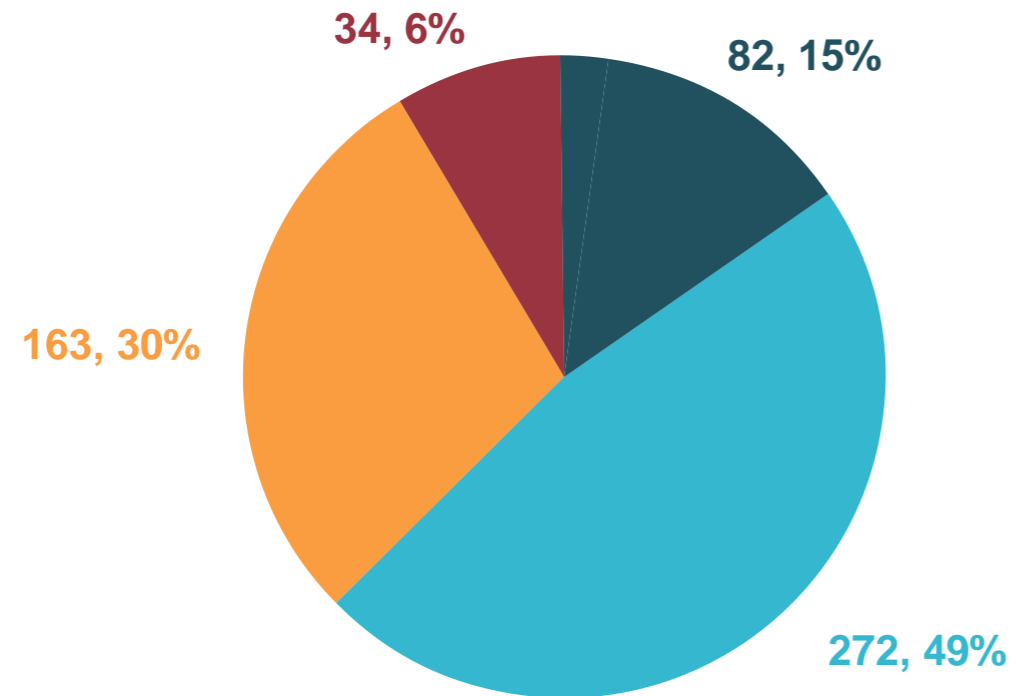
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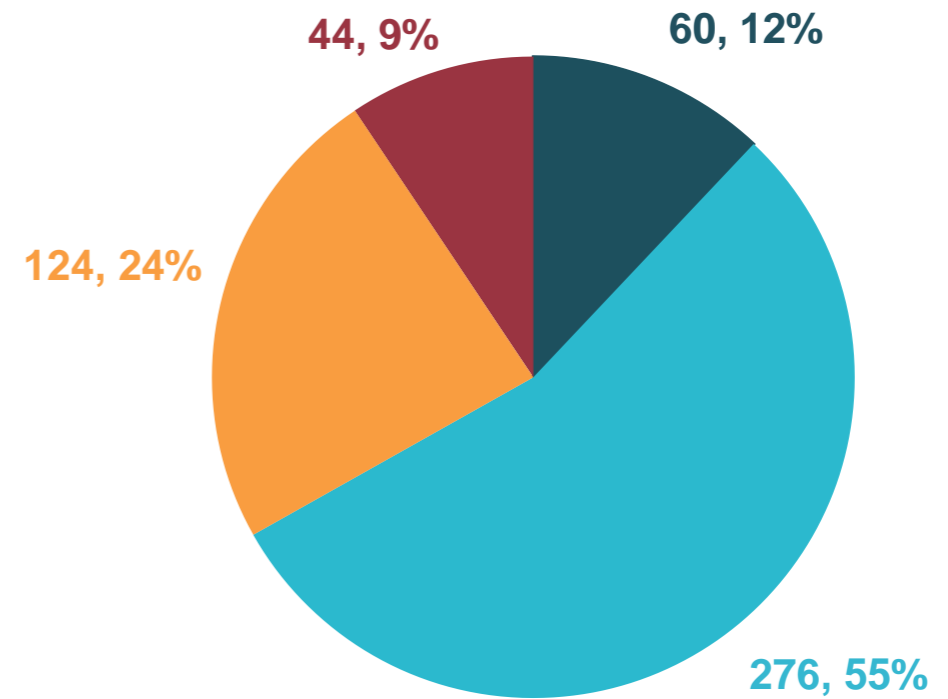
Adingabeak 2024



Nagusiak 2023



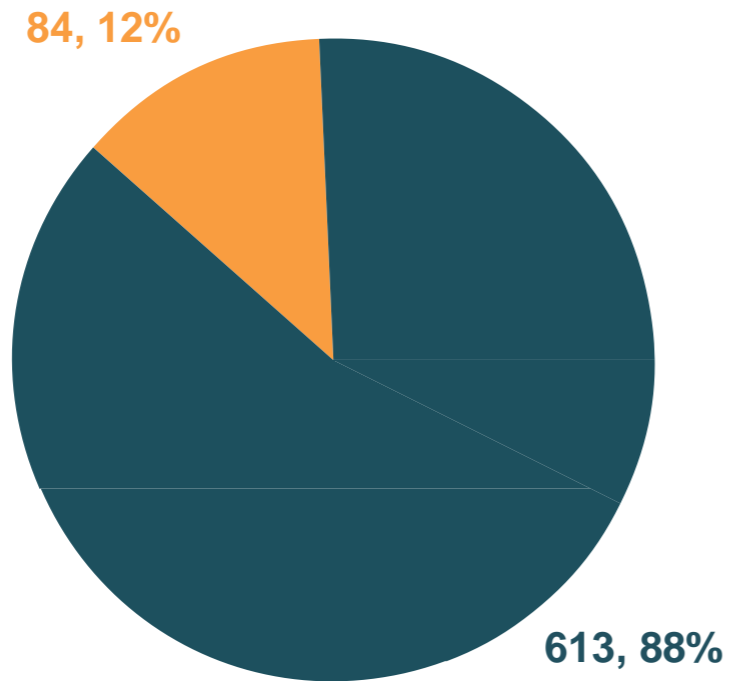
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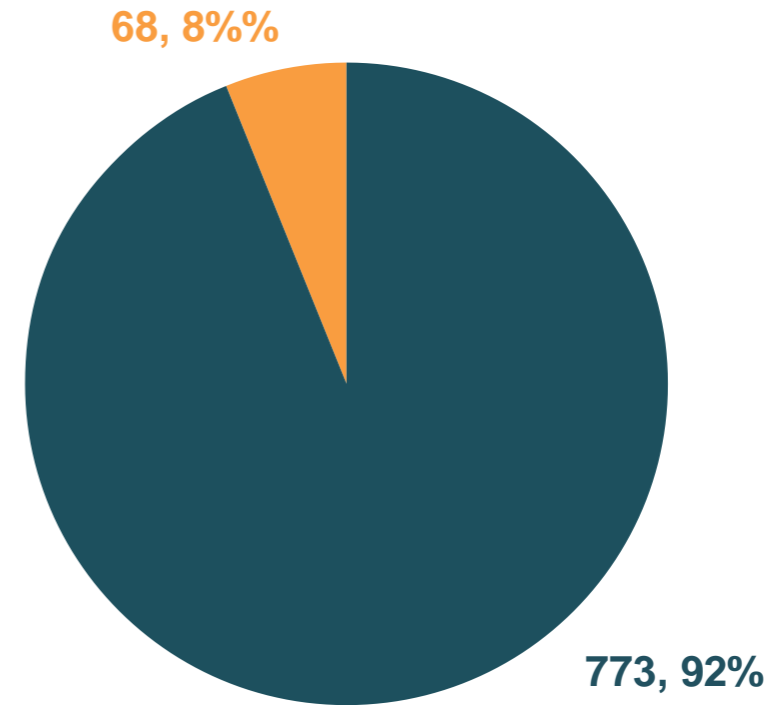


Lanaldi mota (Mistoa) Tipo de jornada

Adingabeak 2023

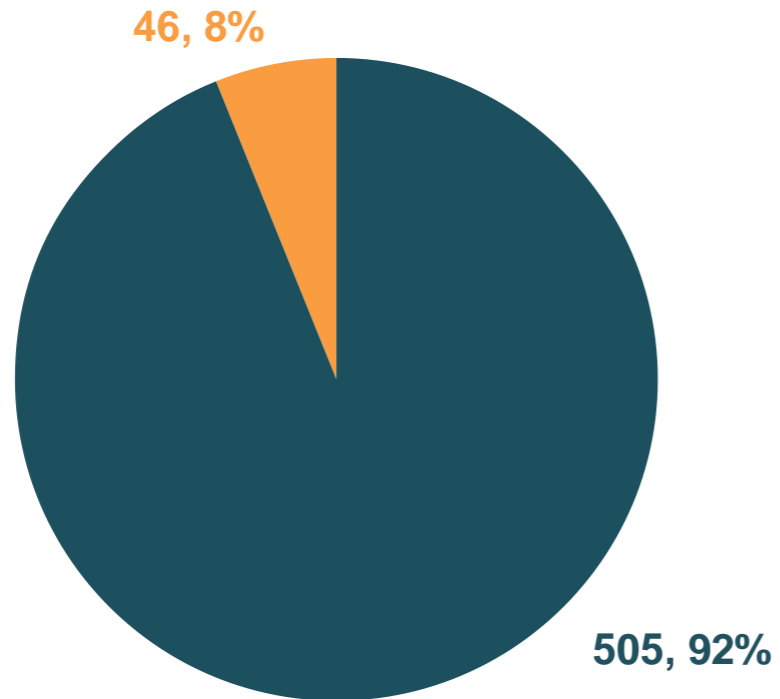


Adingabeak 2024

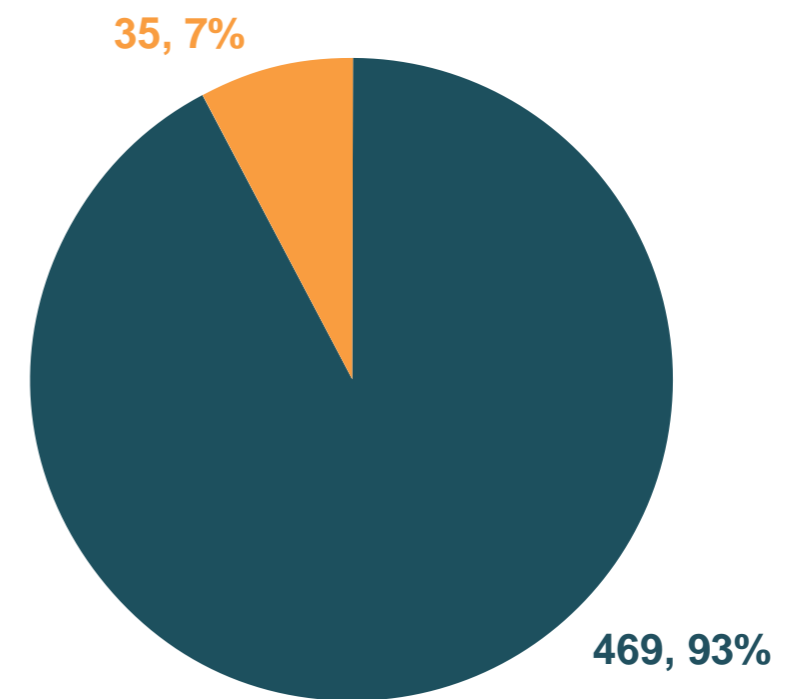


Lanegunak ■
Jaiegunak ■

Nagusiak 2023



Nagusiak 2024

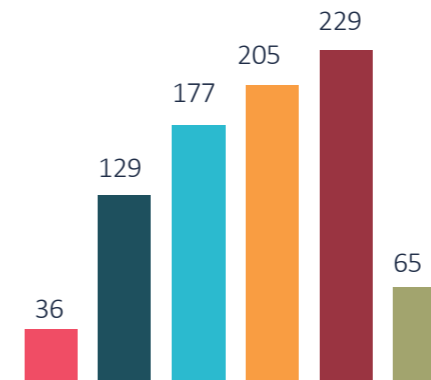
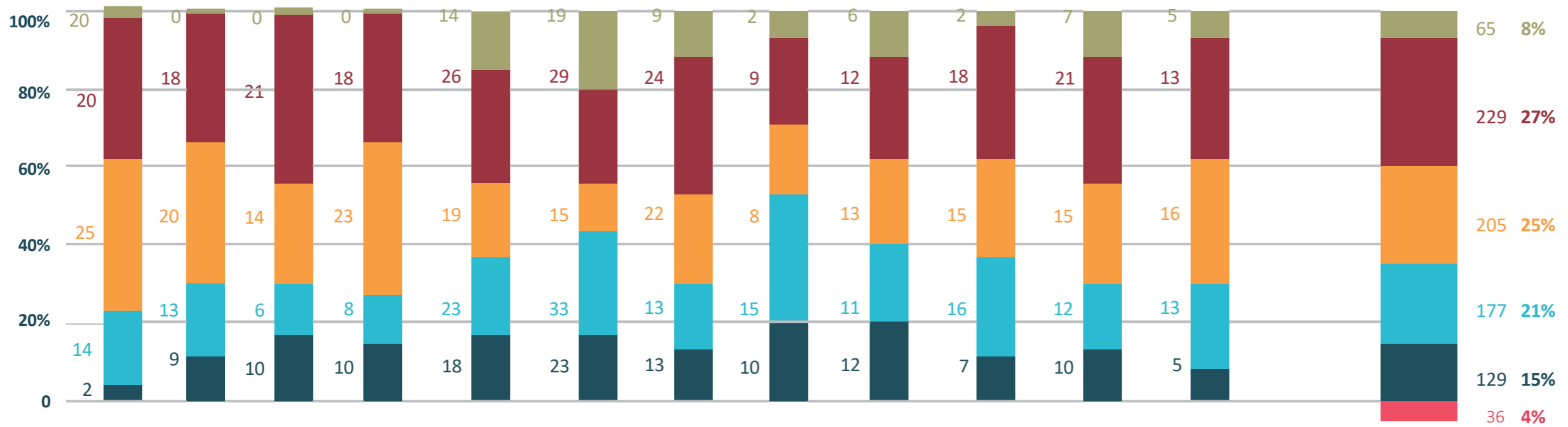


Lanegunak ■
Jaiegunak ■

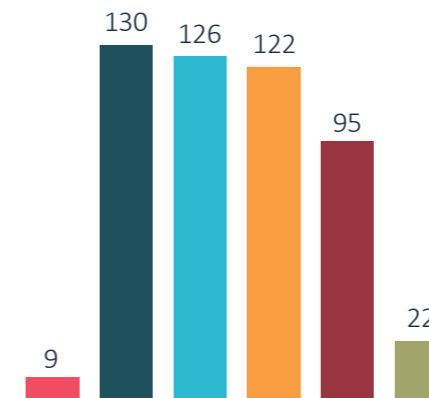
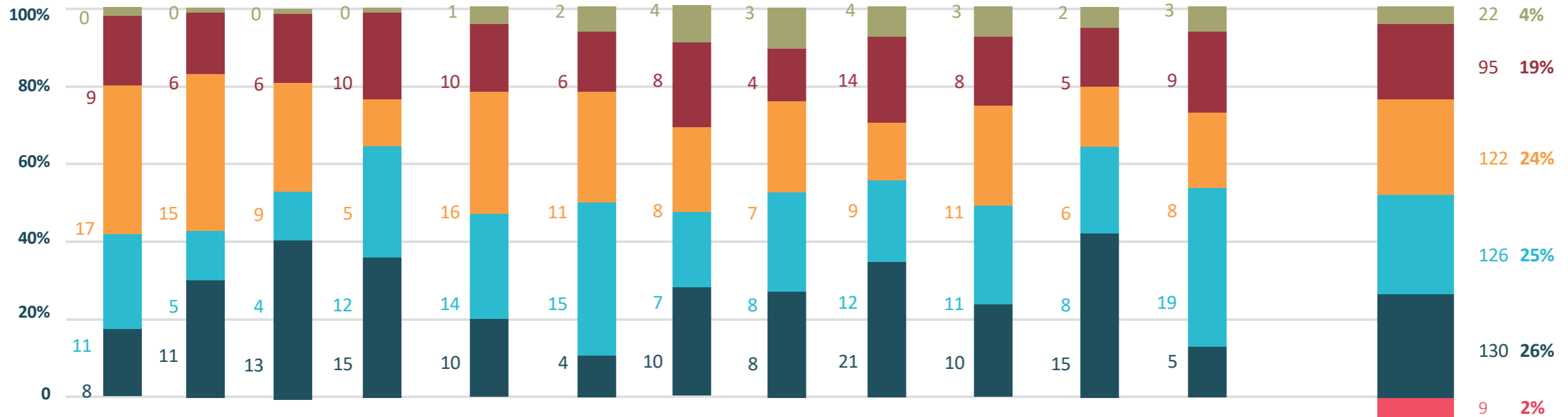


Ordutegia (Mistoa) Franja horaria

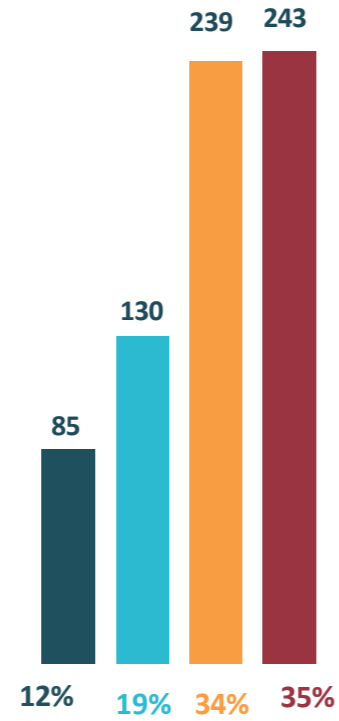
Adingabeak 2024



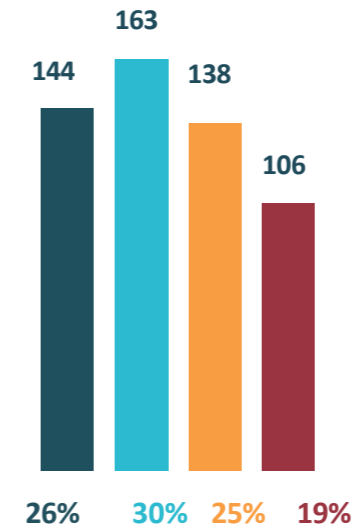
Nagusiak 2024



ADINGABEAK 2023

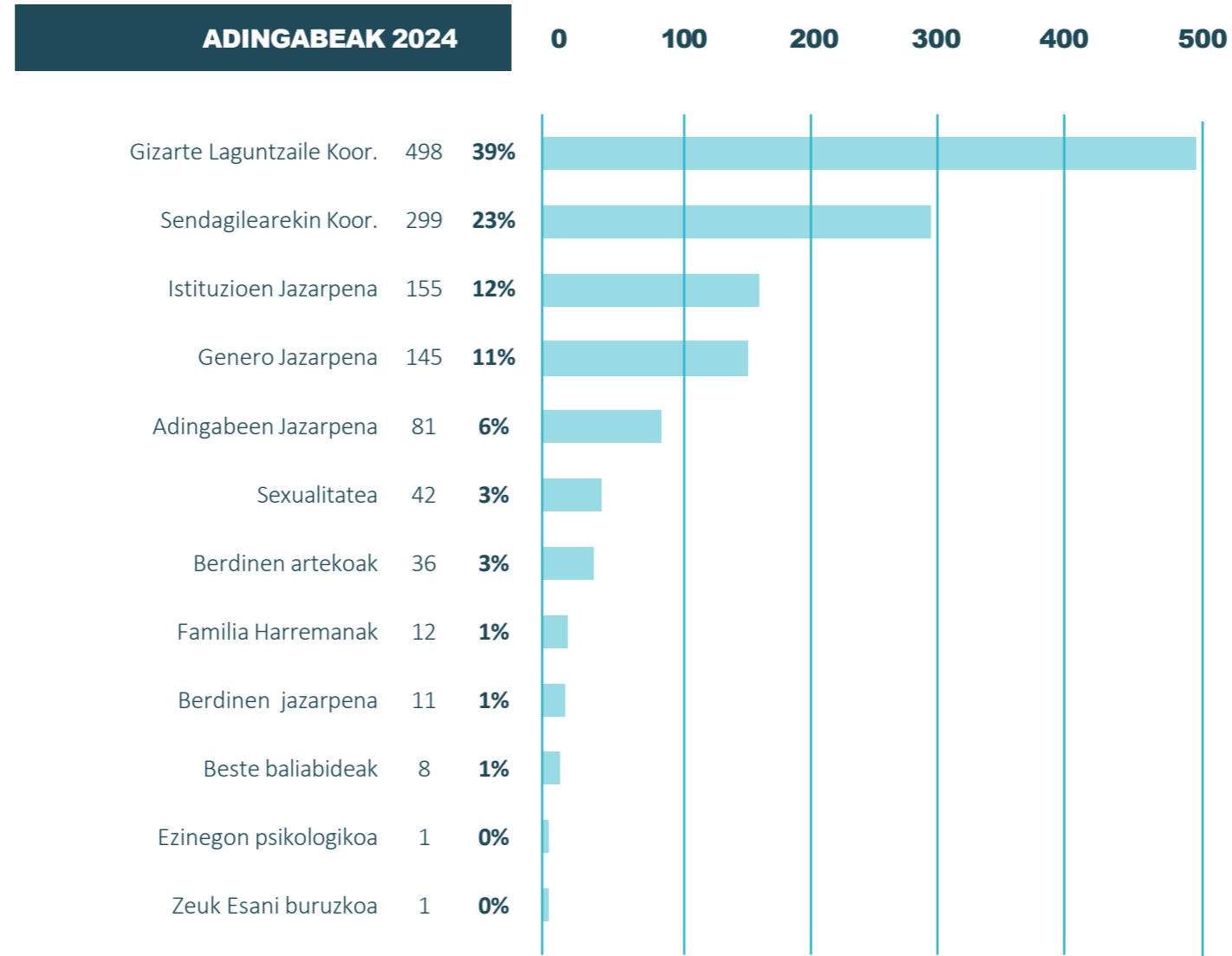


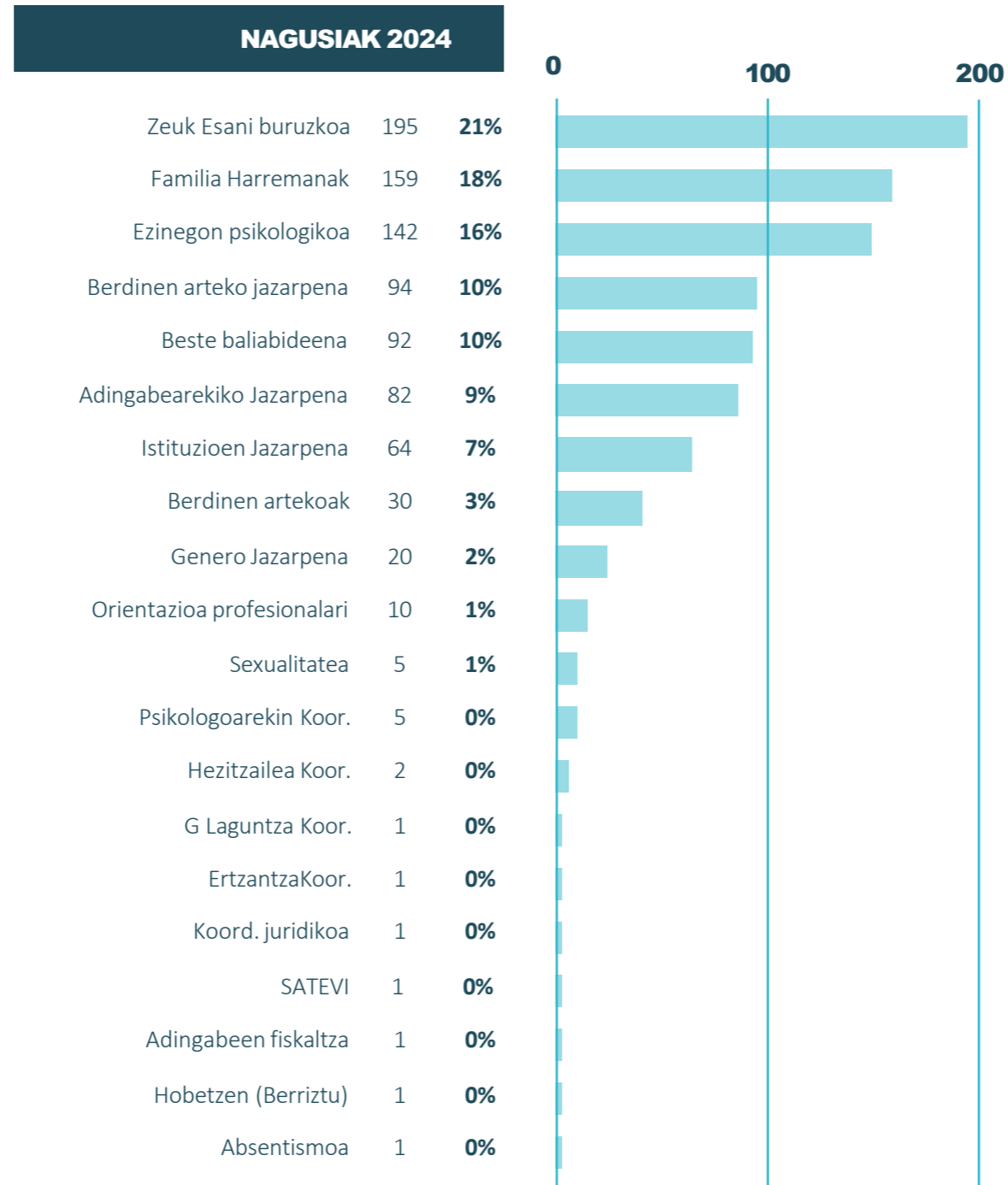
NAGUSIAK 2023



I

Kontsulten edukiak (Mistoa) Temáticas de las consultas

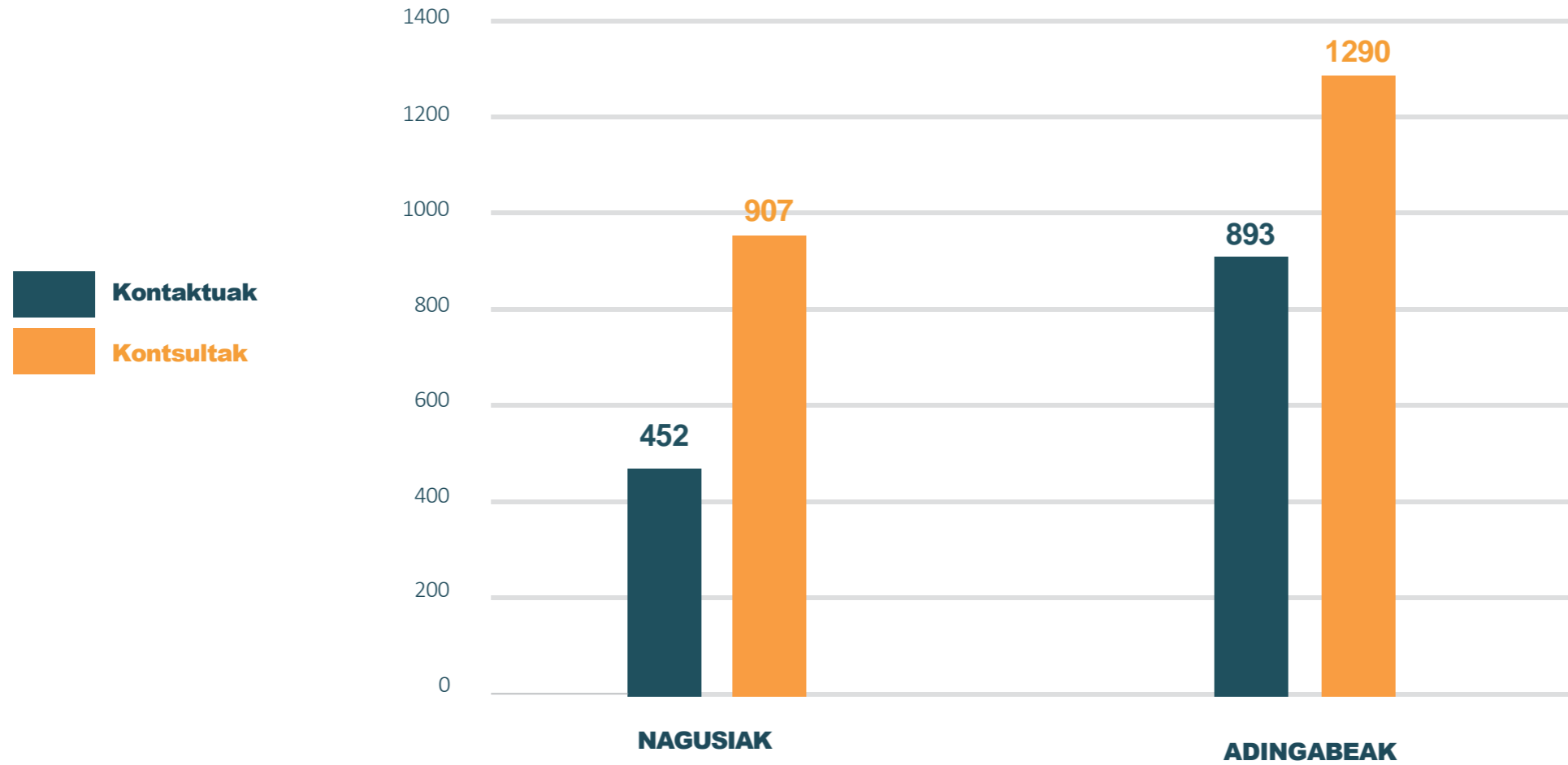




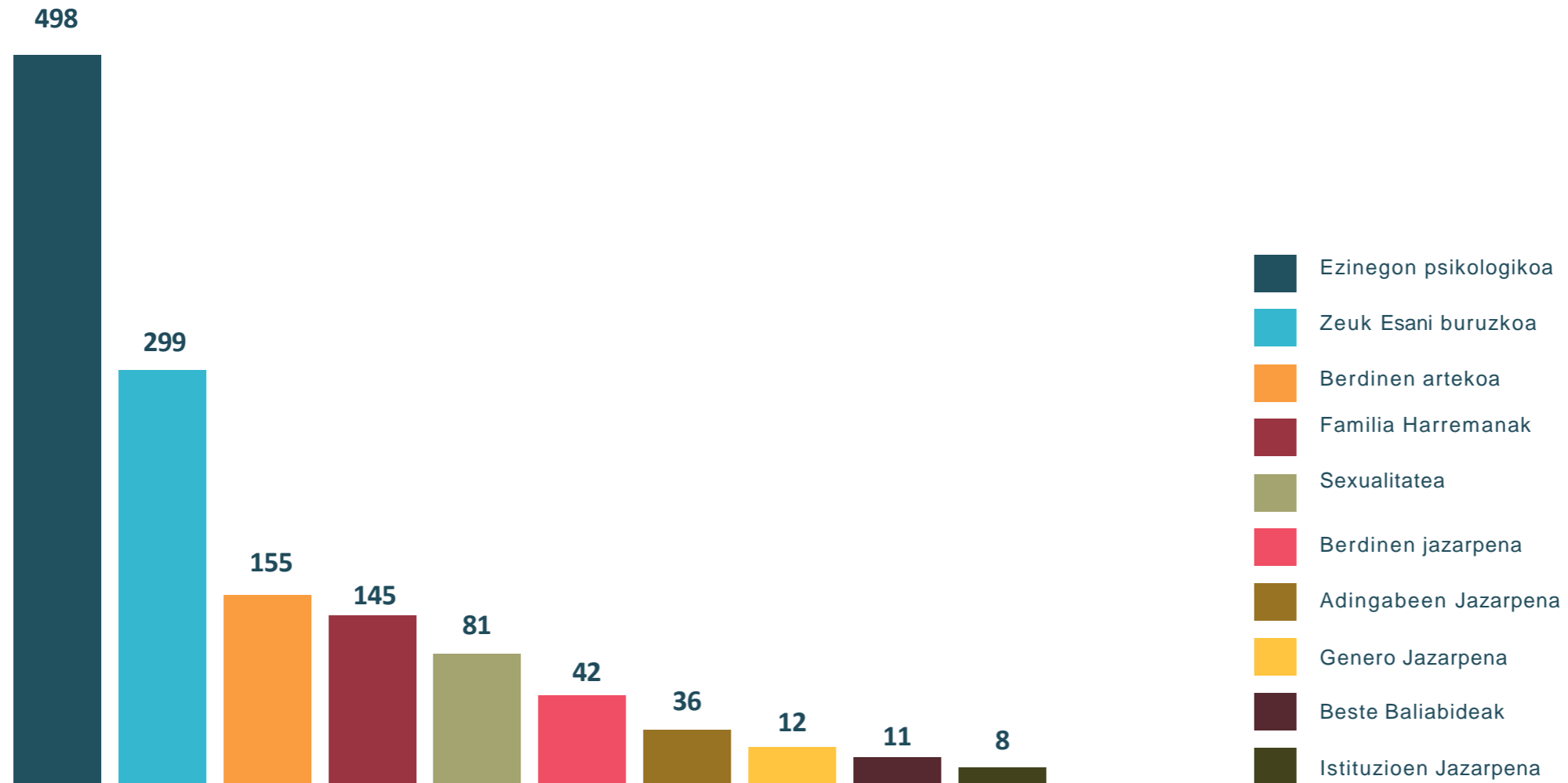


Eduki zehatzat (Mistoa) Temáticas concretas

KONTAKTOAK eta KONSULTAK 2024

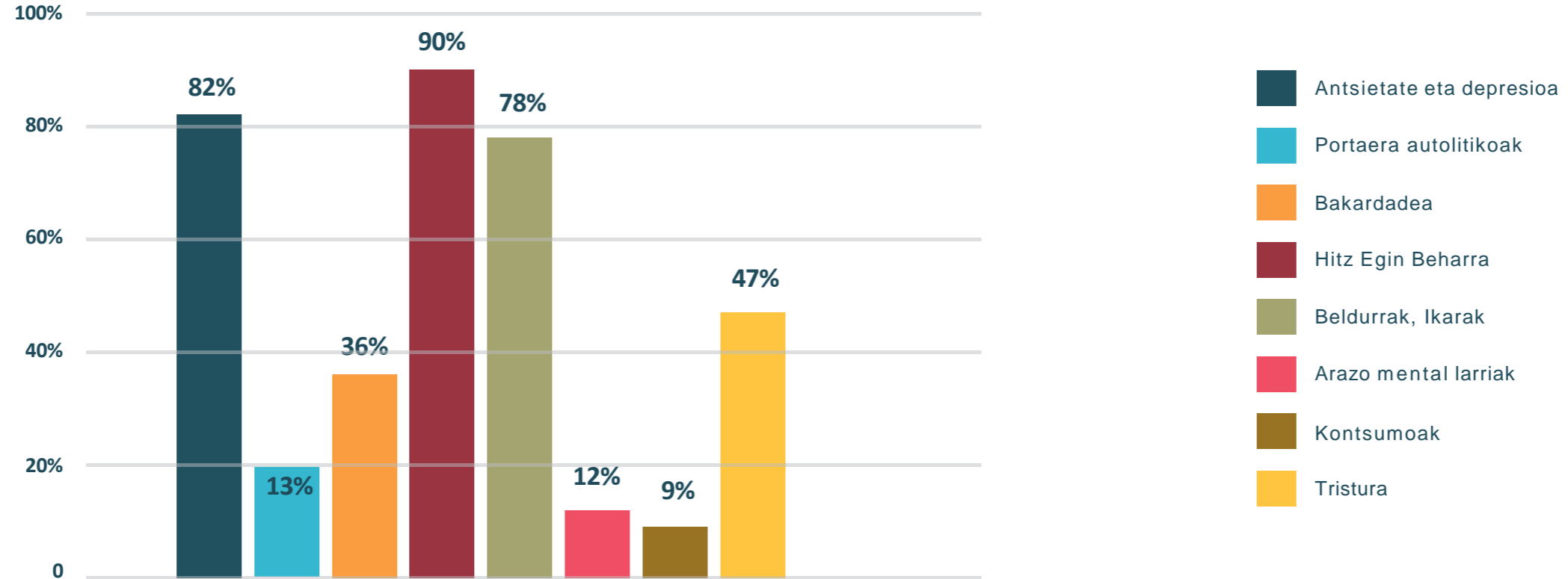


ADINGABEAK 2024 - KONTSULTA KOPURUA

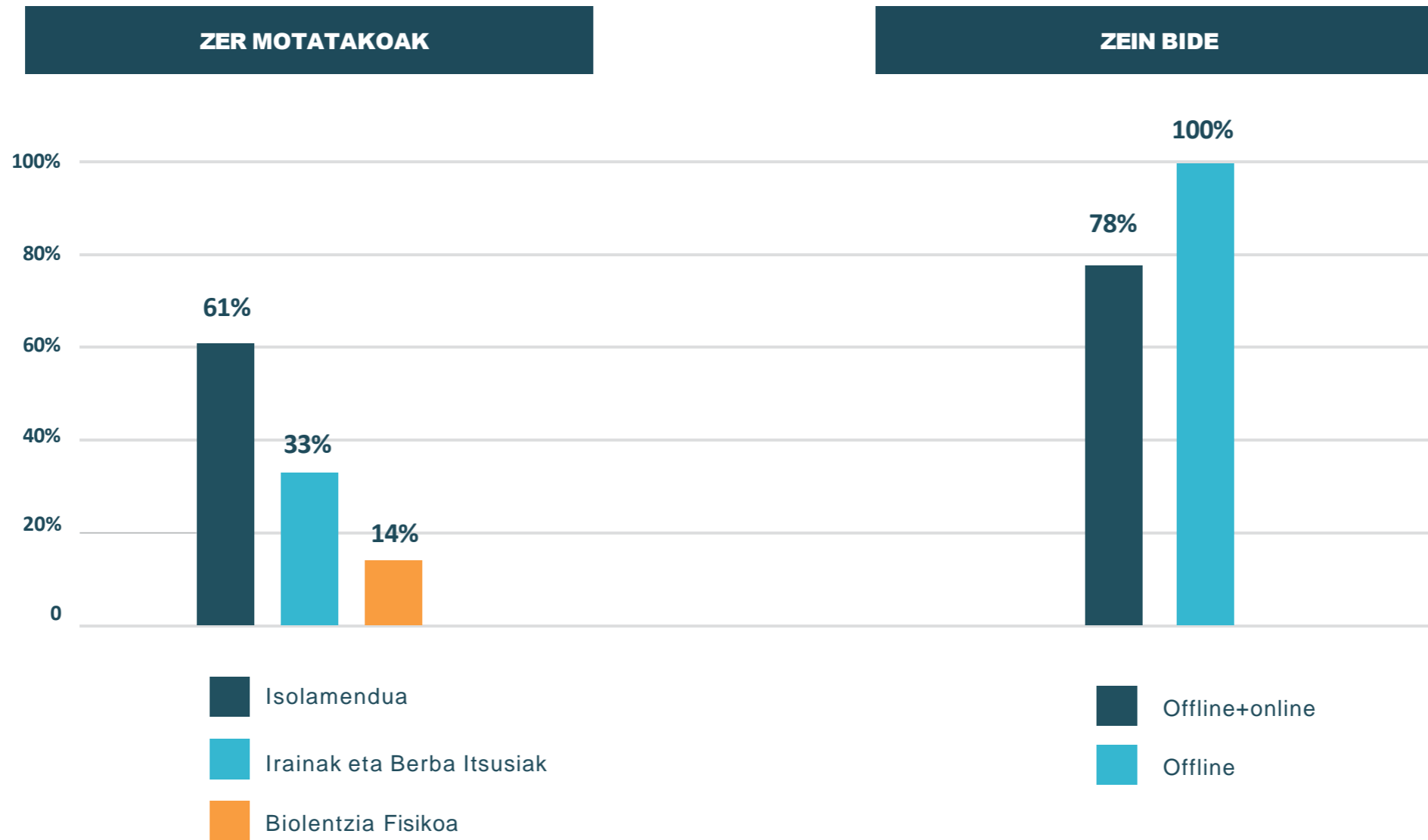


EZINEGON PSIKOLOGIKOA - ADINGABEAK

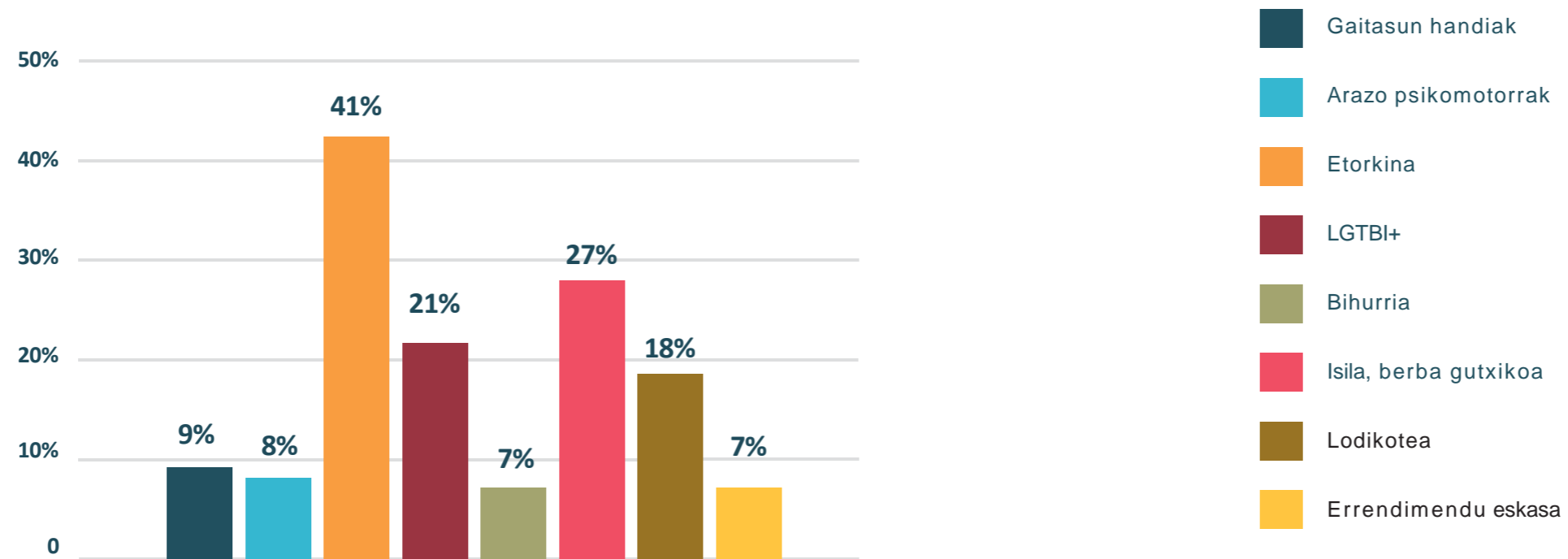
Ezinegon psikologikoa: 498 kontsulta (39%)



Berdinen arteko jazarpena: 176 kontsulta (14%)

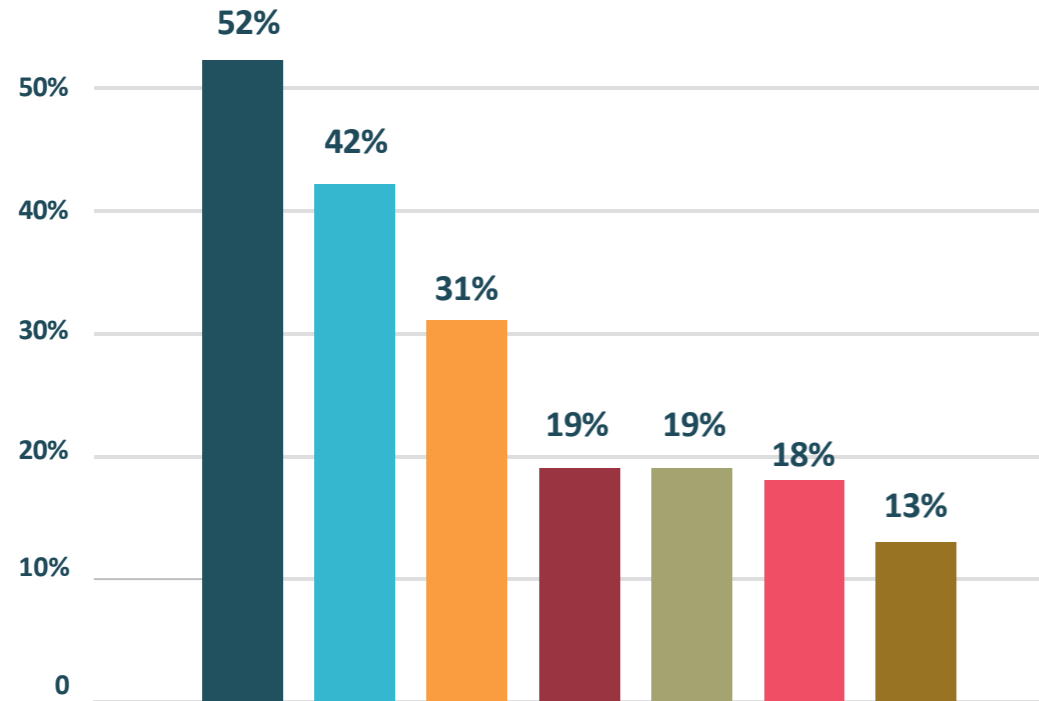


USTEZKO ZERGATIAK



FAMILIA HARREMANAK

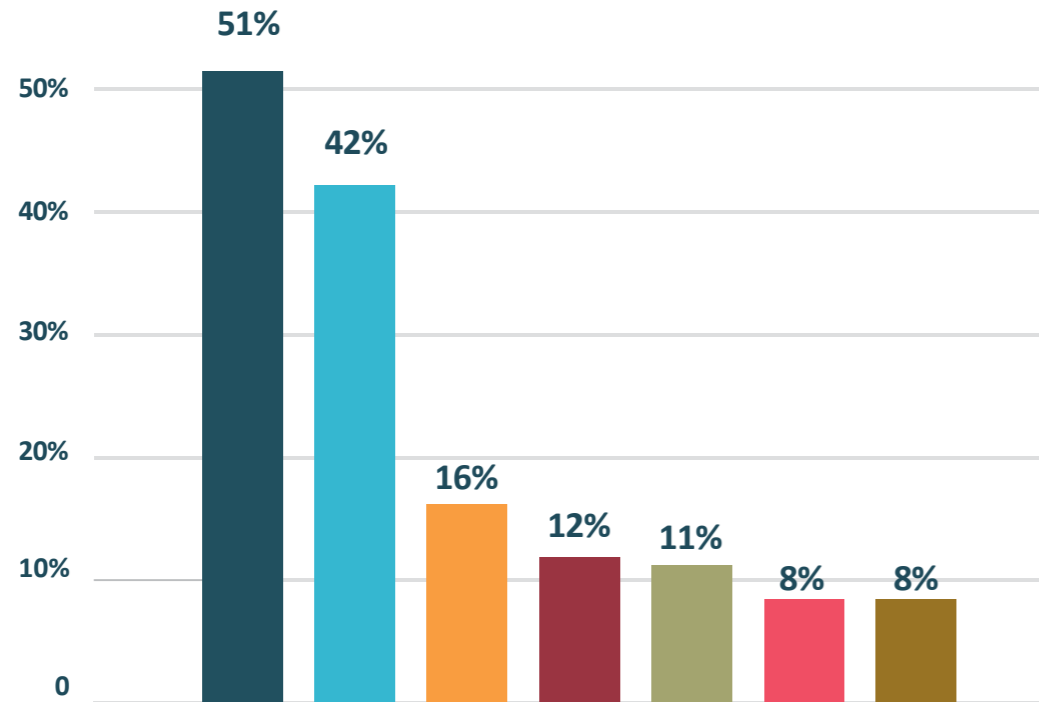
Familia Harremanak: 145 kontsulta (11%)

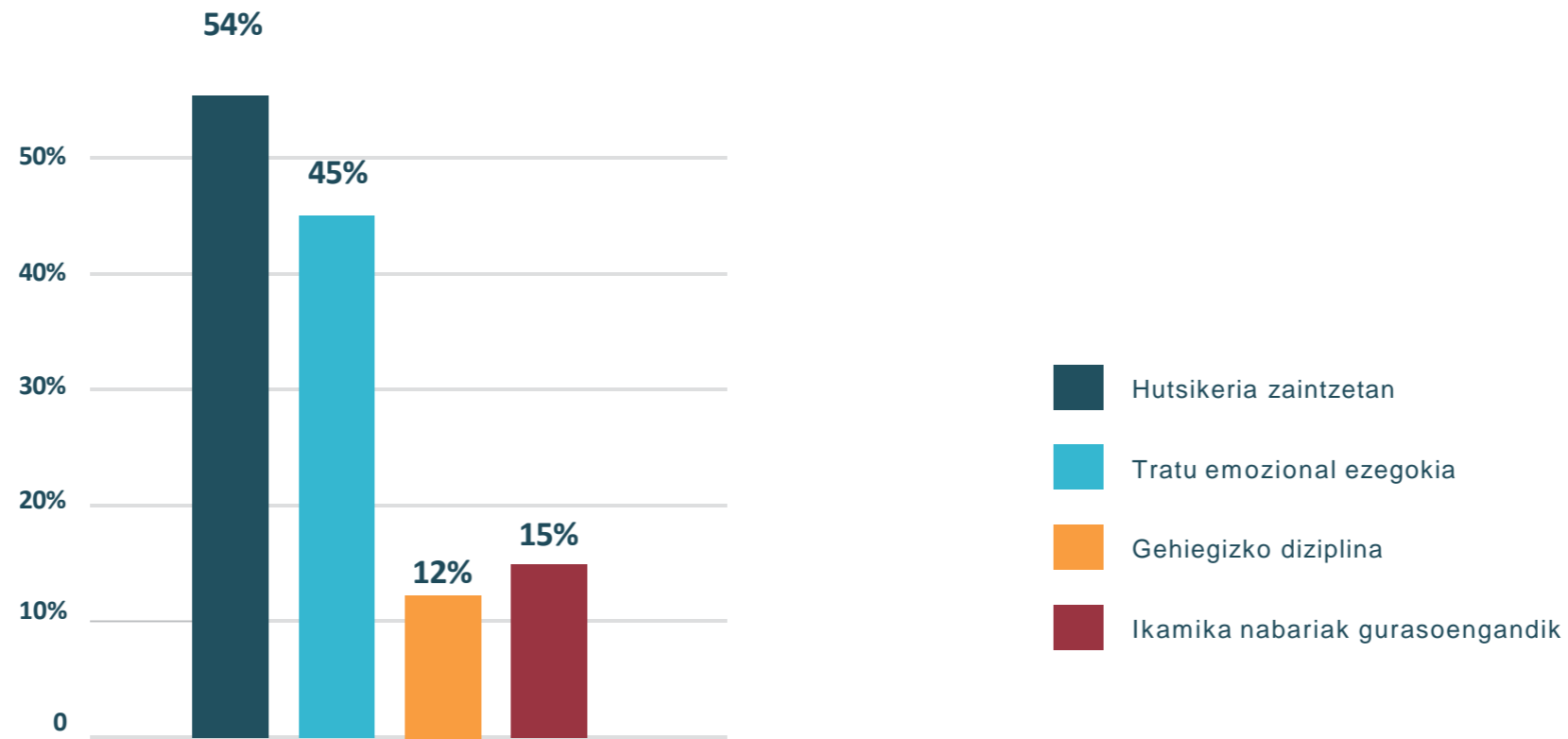


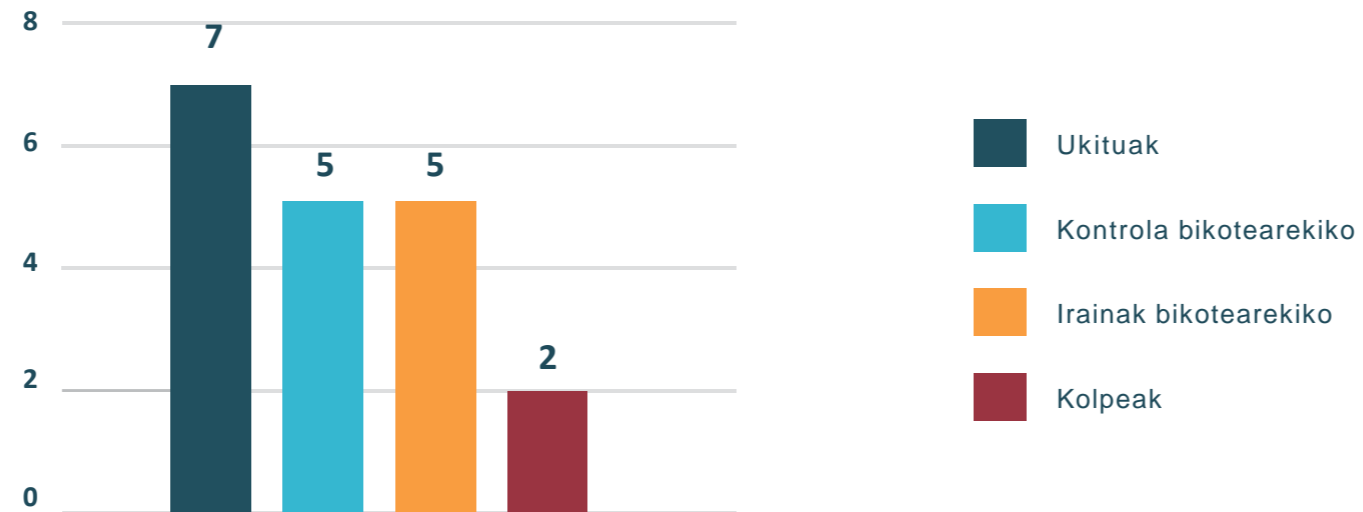
- Maitasun eza gurasoengandik
- Komunikazio eskasa gurasoekin
- Eztabaidak gurasoen artean
- Banaketa eta gurasoek faltan bota
- Mehatxuak gurasoengandik
- Kustodia partekatua
- Biolentziaren beldurra

SEXUA ETA AFEKTIBITATEA

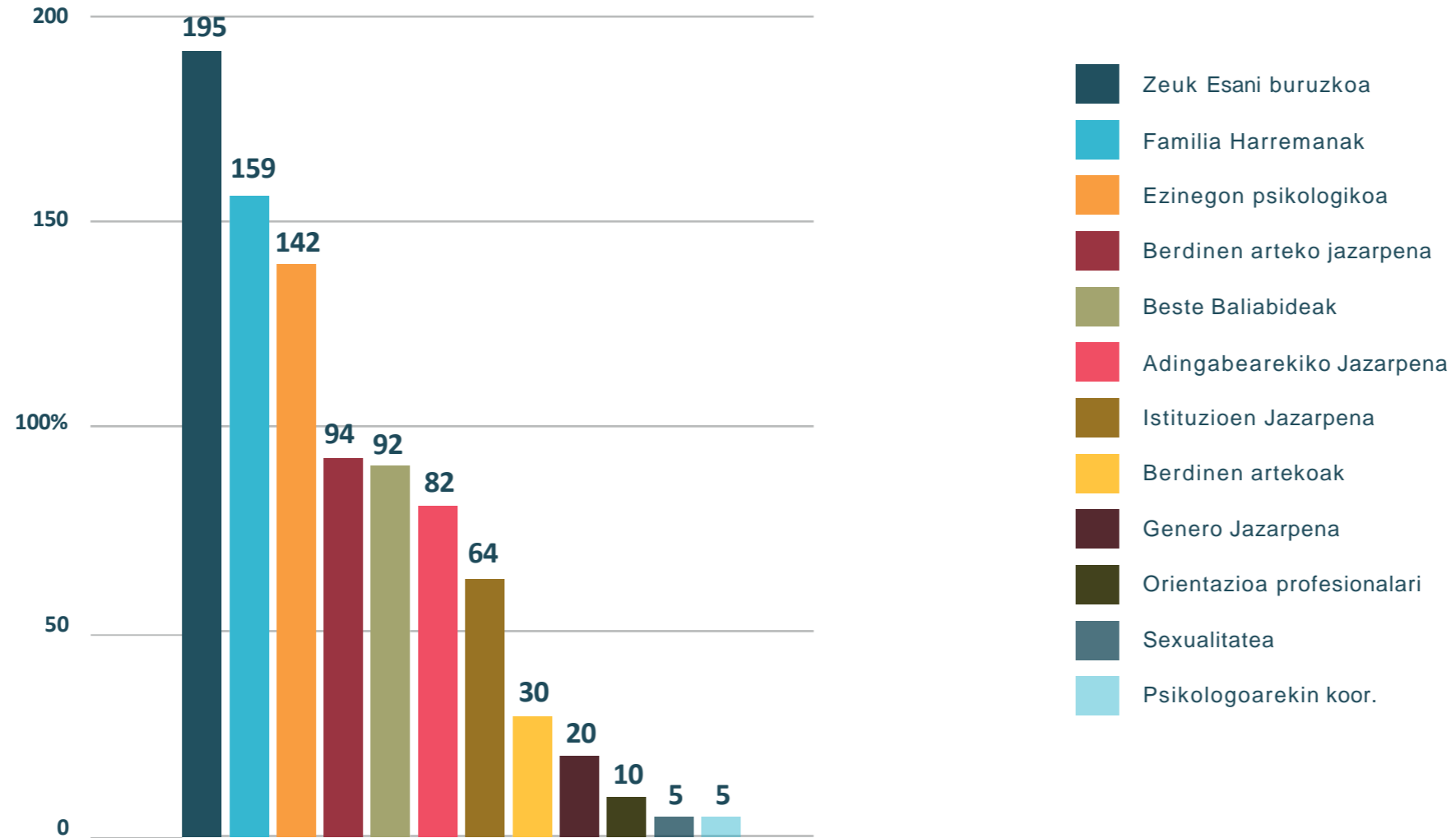
Sexualitatea: 81 kontsulta (6%)



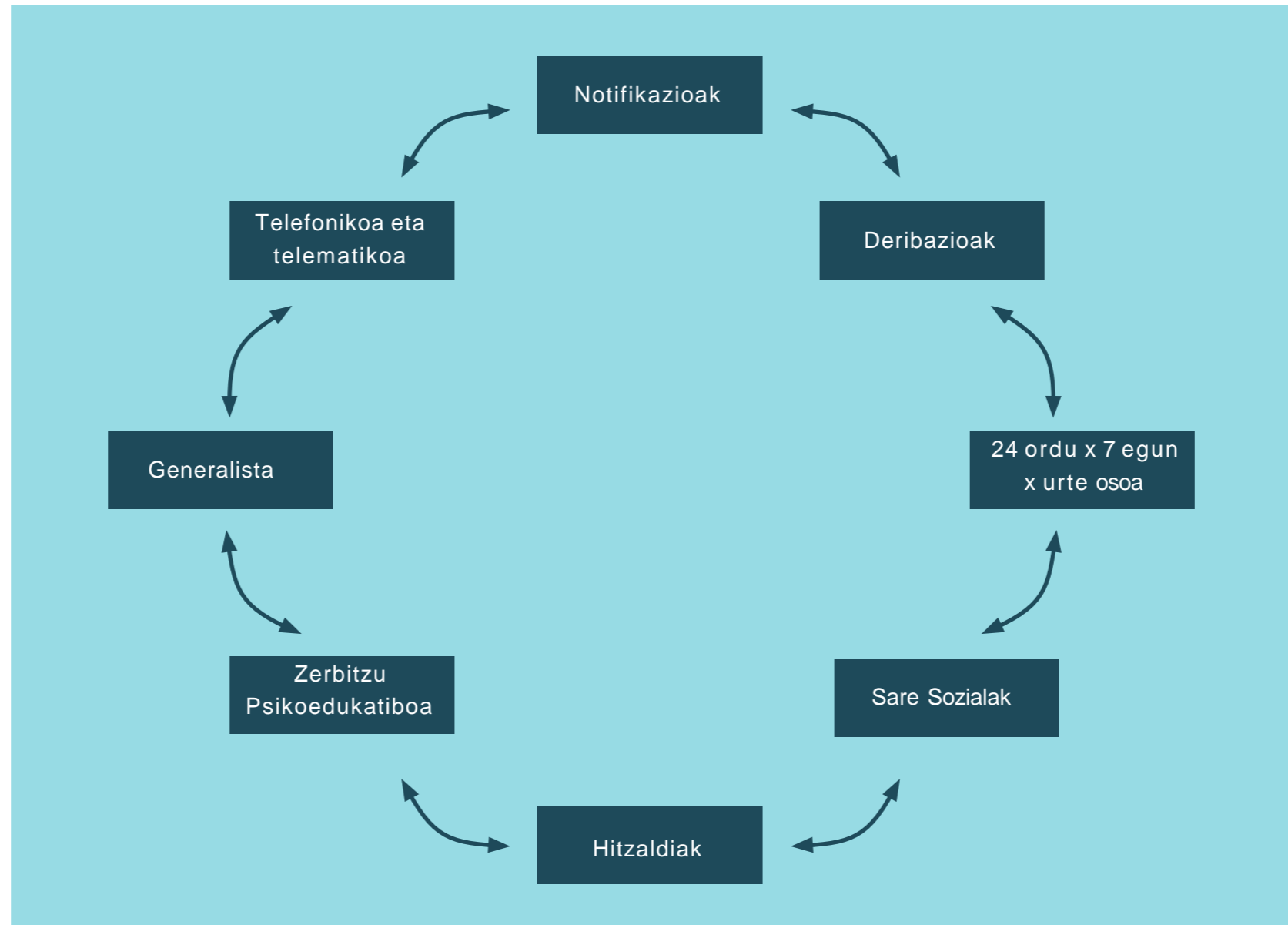
ADINGABEEN JAZARPENA (USTEZKOA)**Adingabeen Jazarpena: 36 kontsulta (3%)**

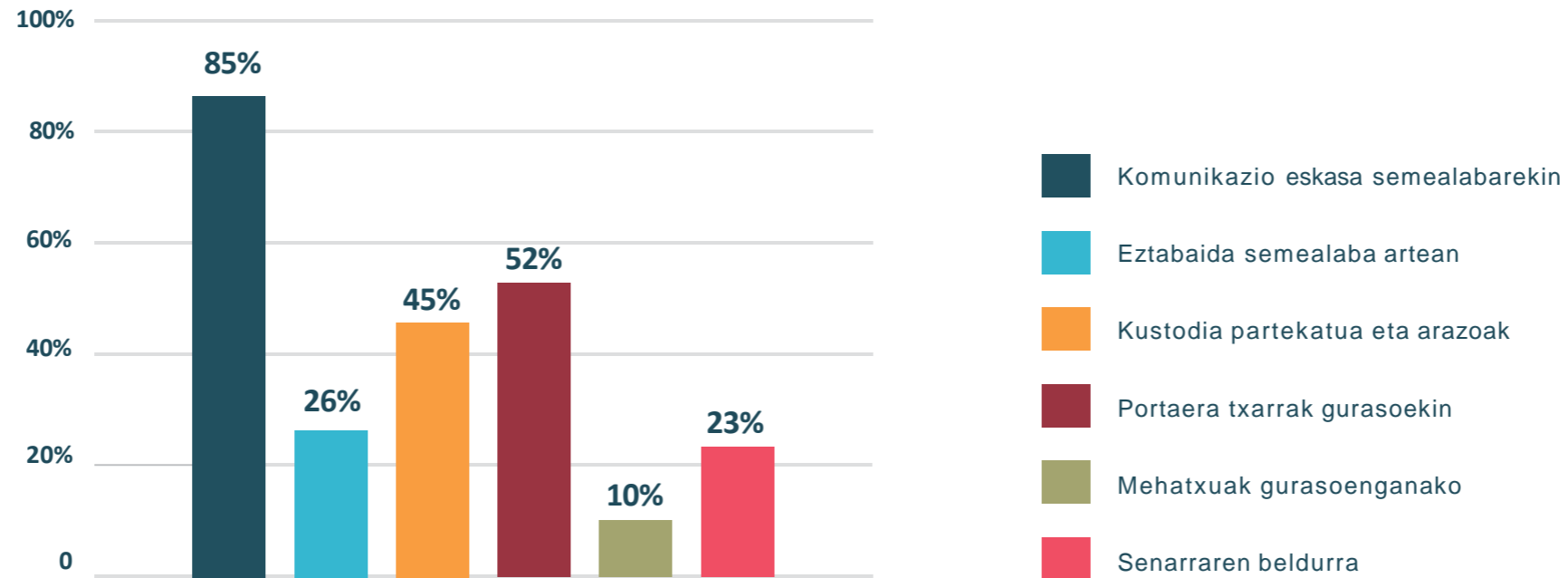
GENERO JAZARPENA**Genero Jazarpena: 12 kontsulta (1%)**

NAGUSIAK 2024 - KONTSULTA KOPURUA



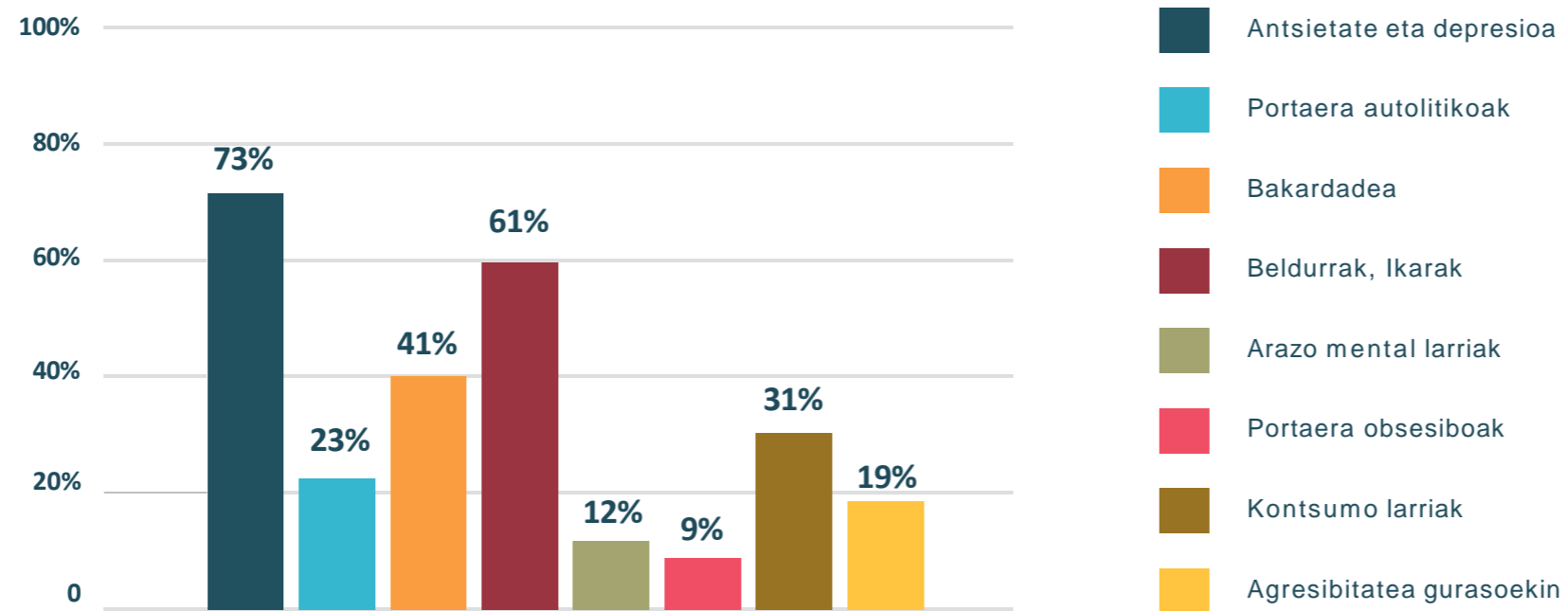
ZEUK ESANI BURUZKOA

Zeuk Esani buruzkoa: **195 kontsulta (23%)**

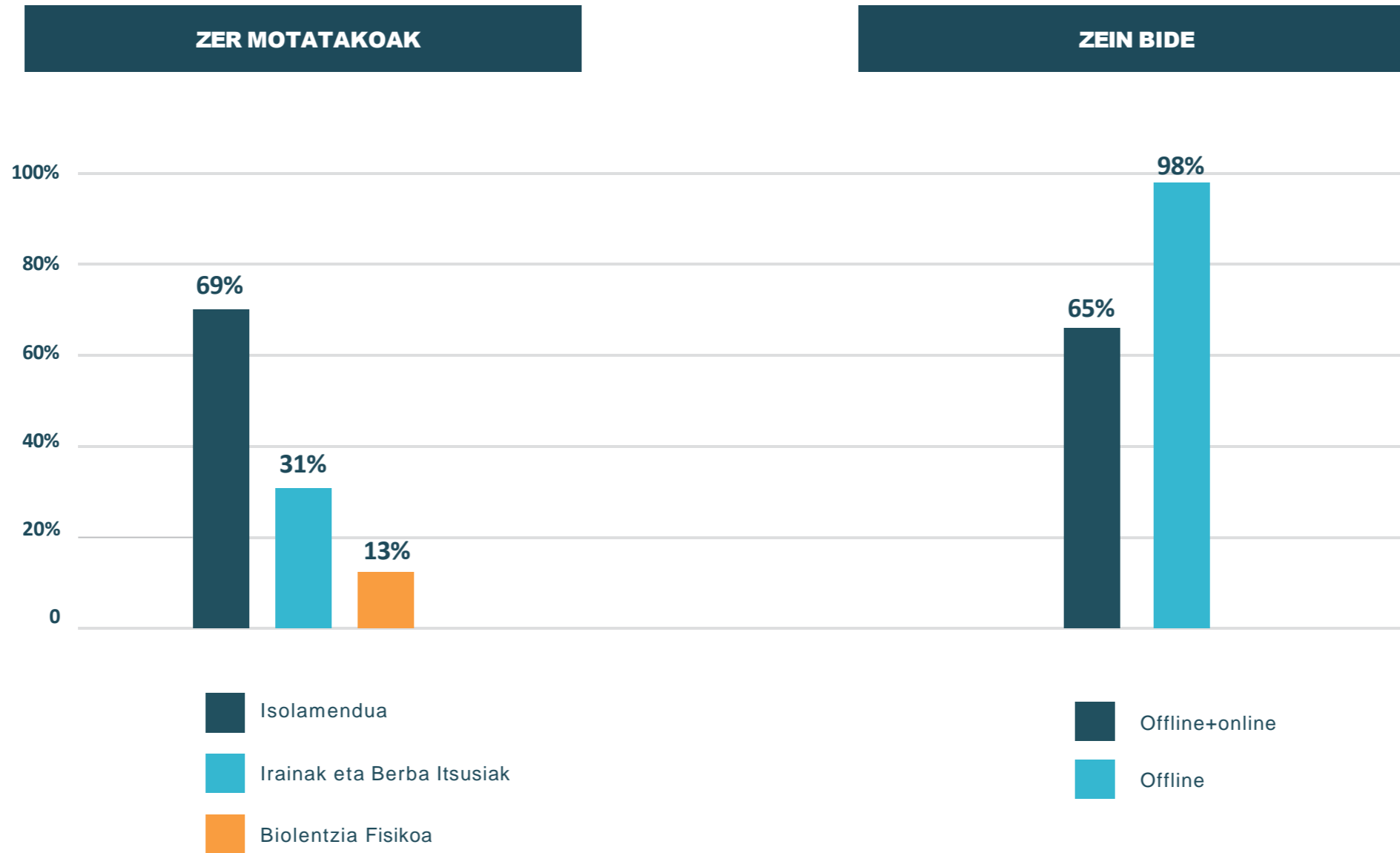
FAMILIA ARAZOAKFamilia Harremanak: **159 kontsulta (18%)**

EZINEGON PSIKOLOGIKOA

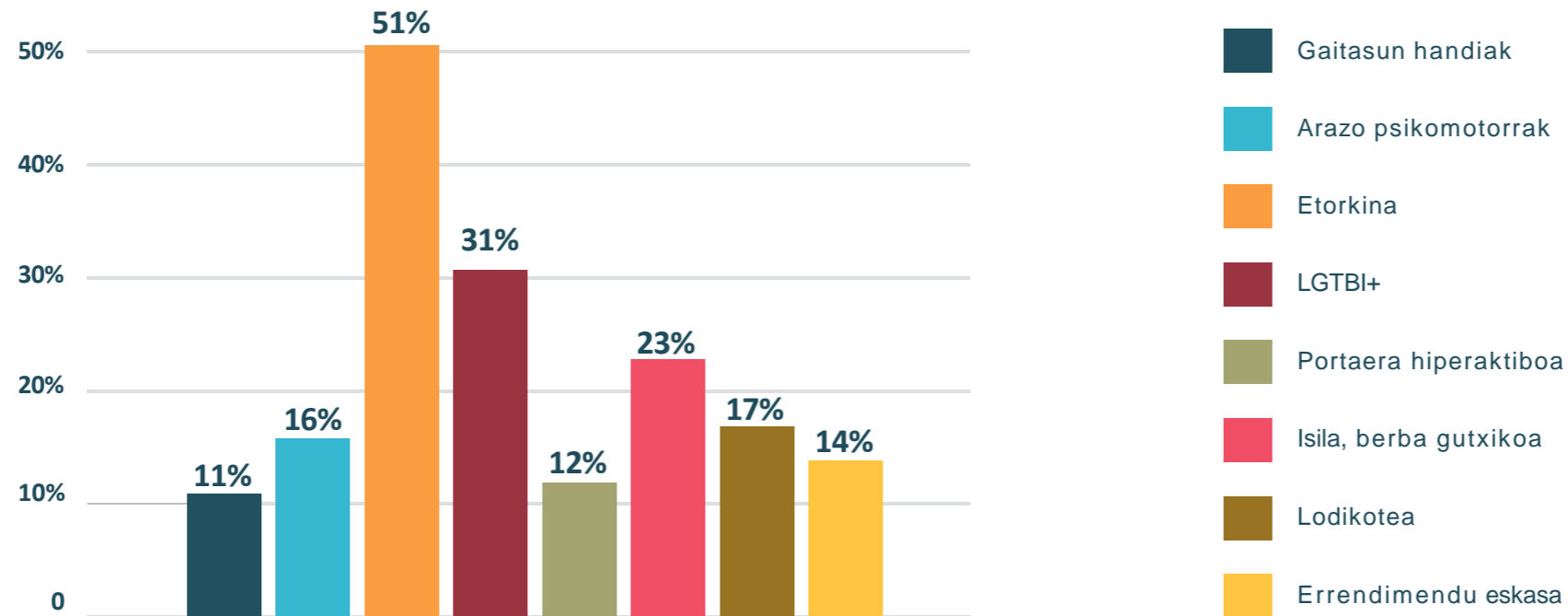
Ezinegon psikologikoa: 142 kontsulta (16%)

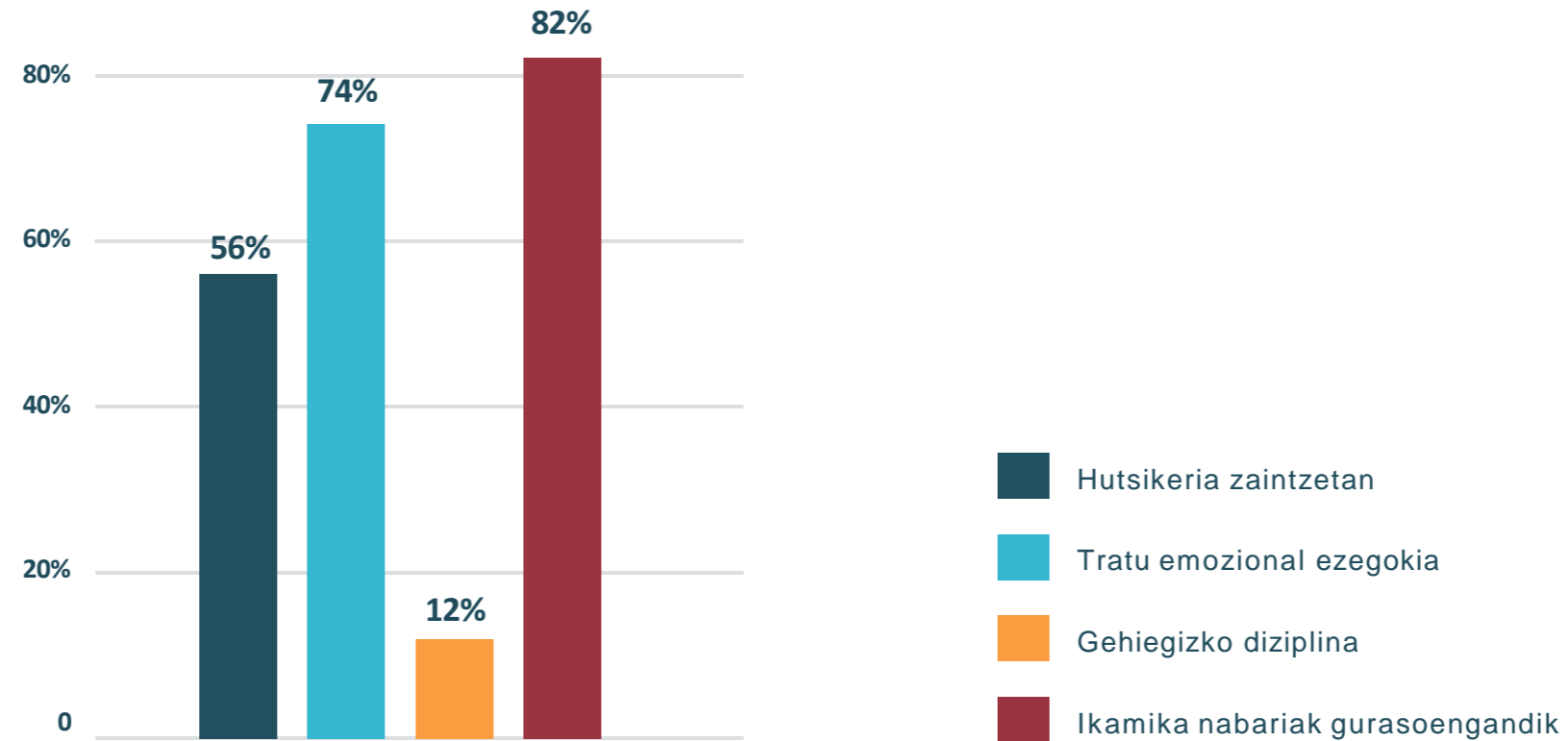


Berdinen arteko jazarpena: 94 kontsulta (11%)



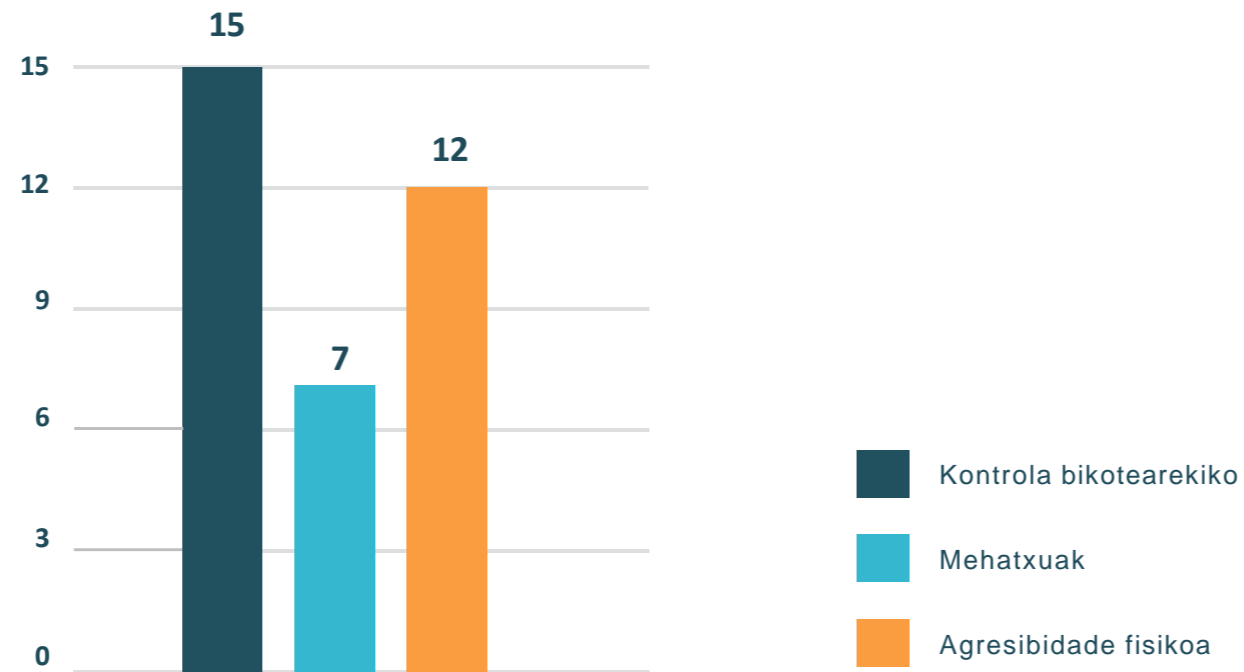
USTEZKO ZERGATIAK



ADINGABEAREKIKO JAZARPENA (Ustezkoa)**Adingabearekiko Jazarpena: 82 kontsulta (10%)**

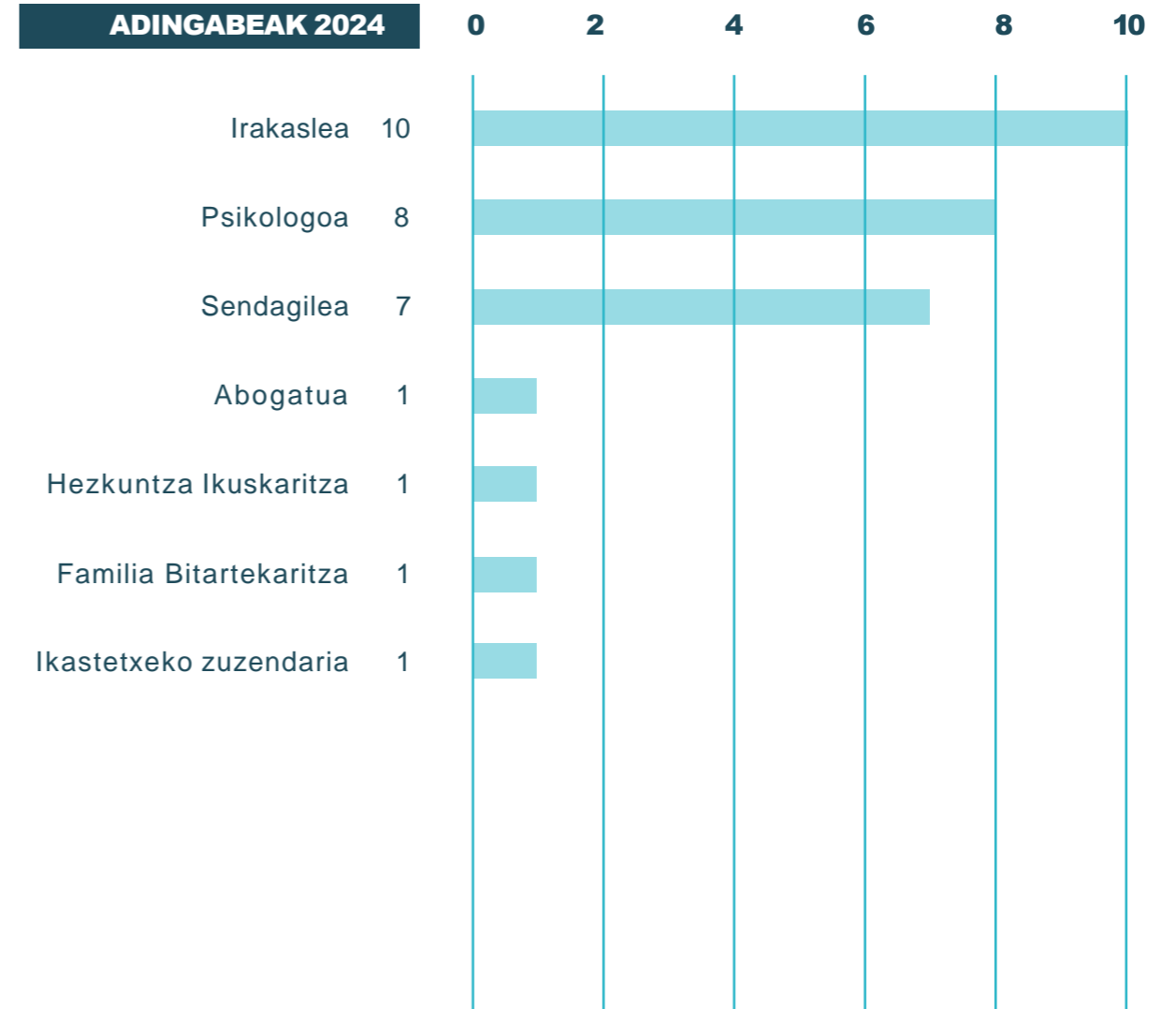
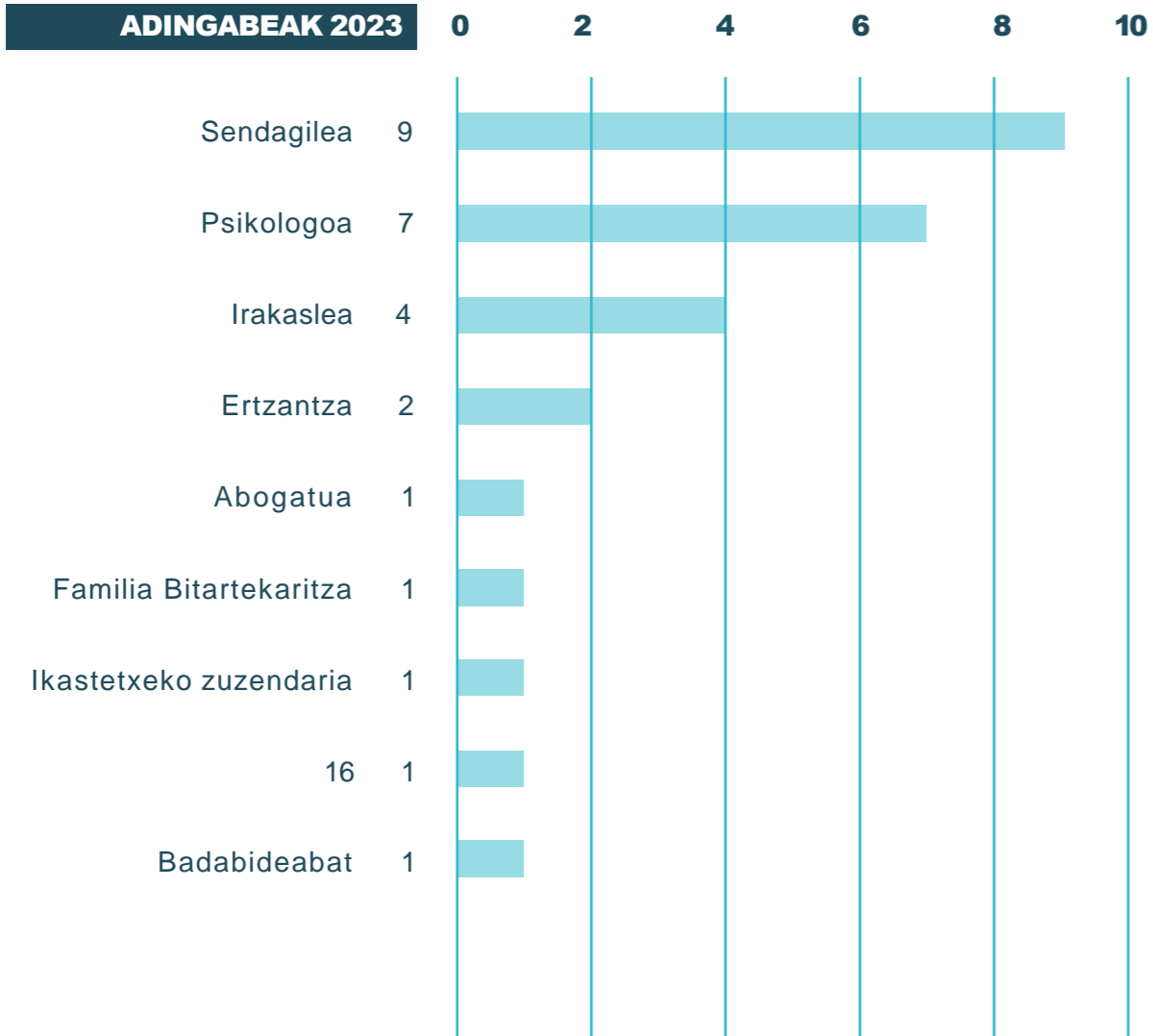
GENERO JAZARPENA

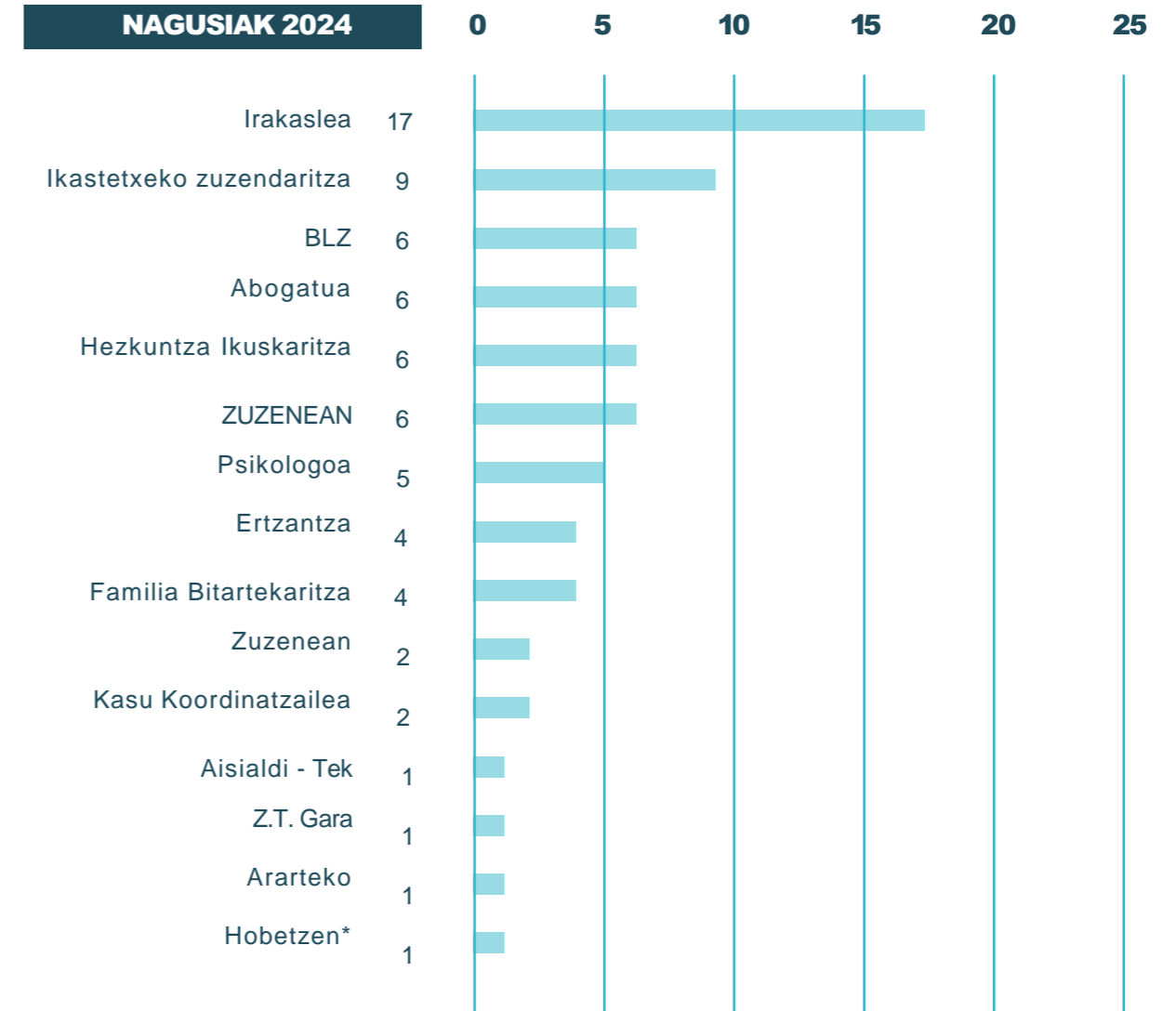
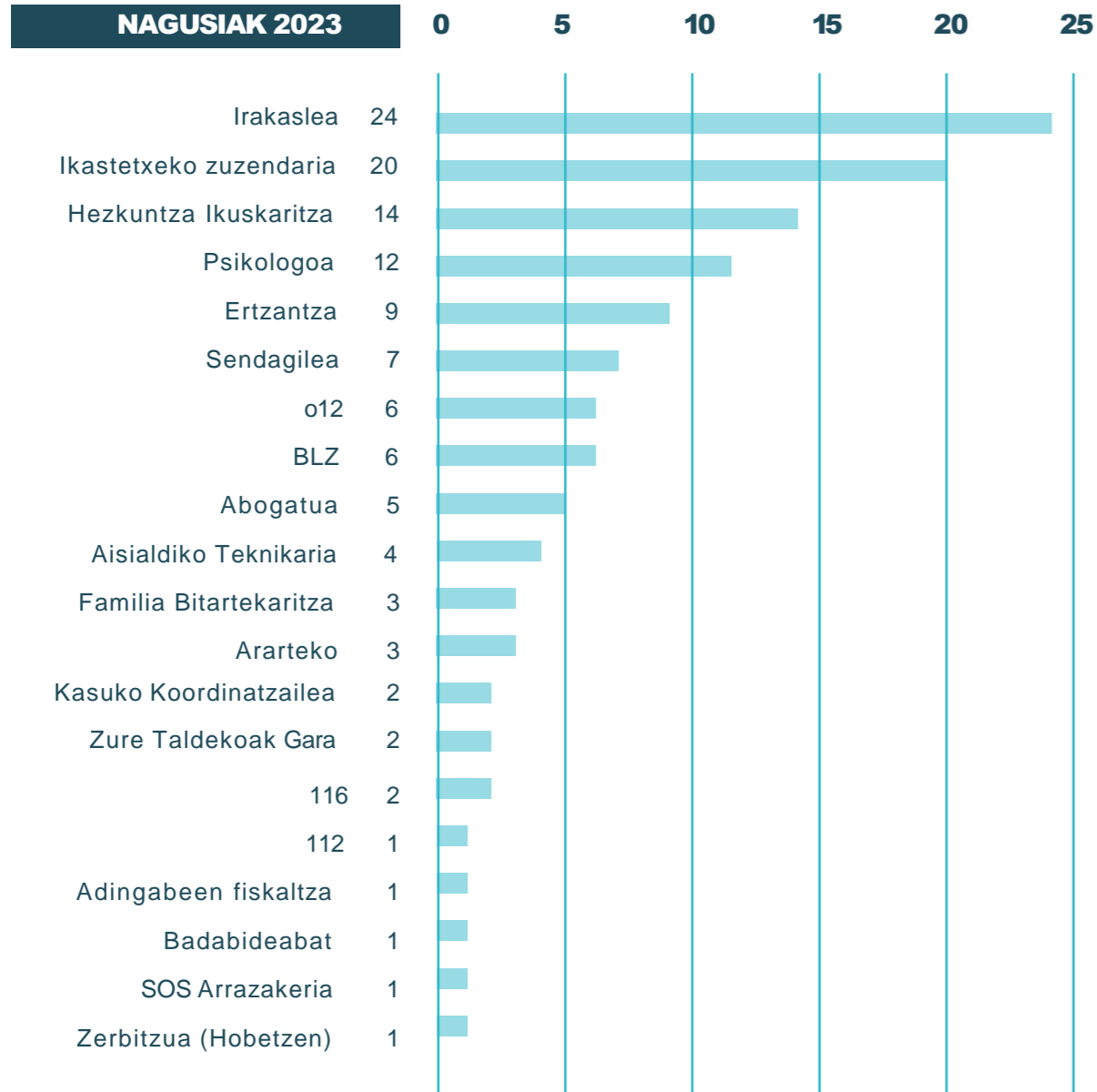
Genero Jazarpena: 20 kontsulta (2,2%)





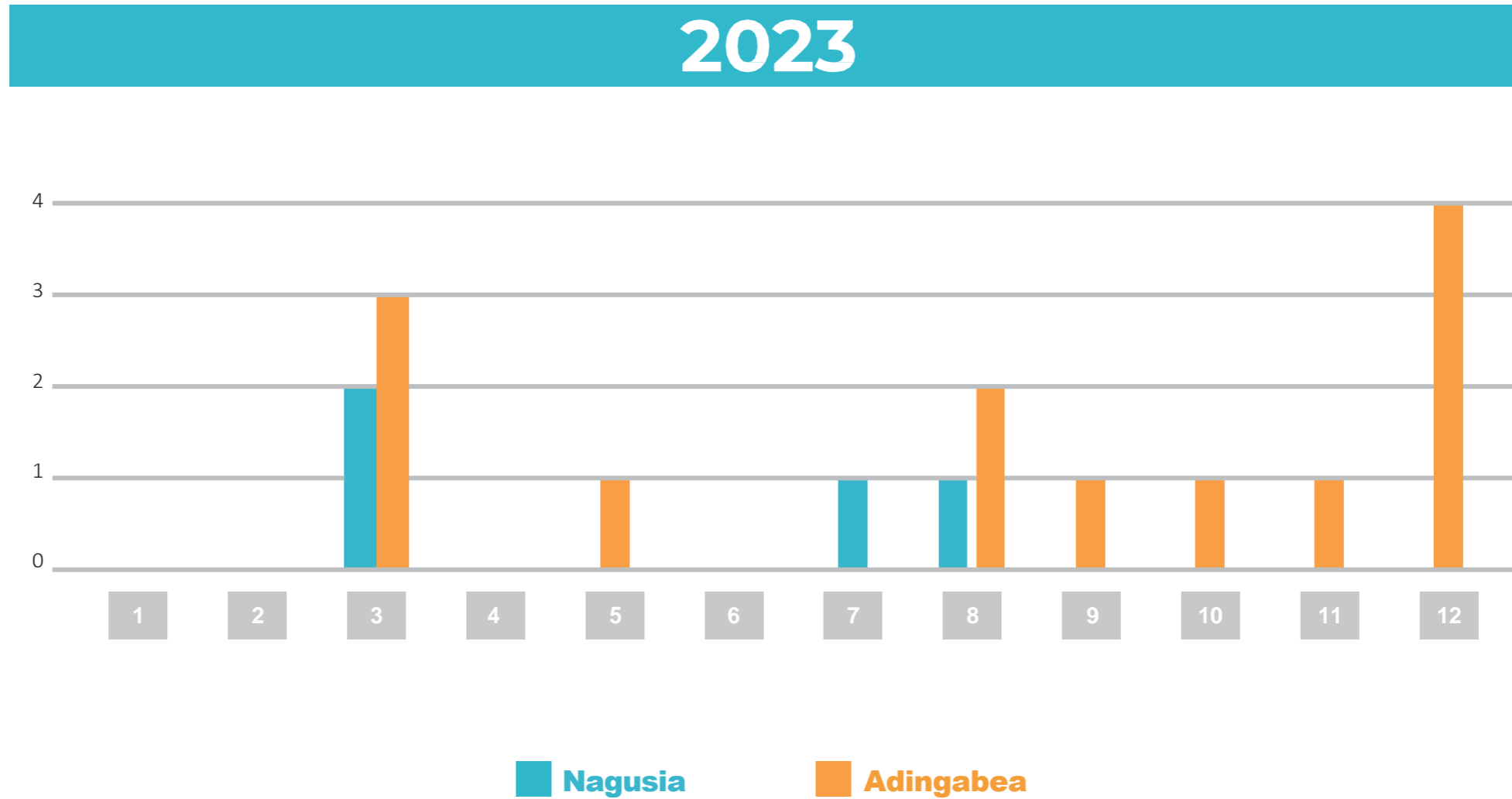
Eginiko deribazioak (Mistoa) Derivaciones

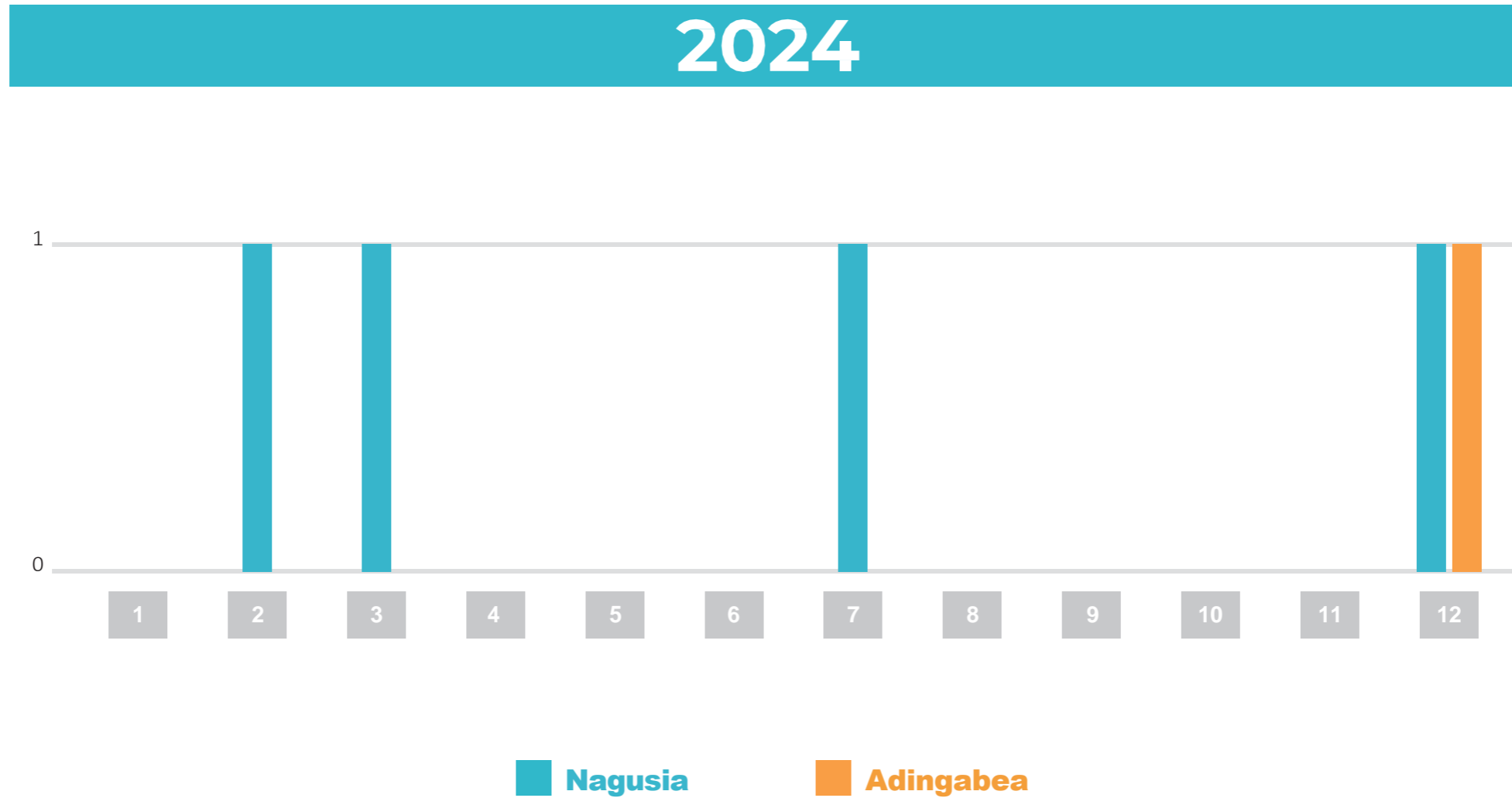






Egindako jakinarazpenak (Mistoa) Notificaciones

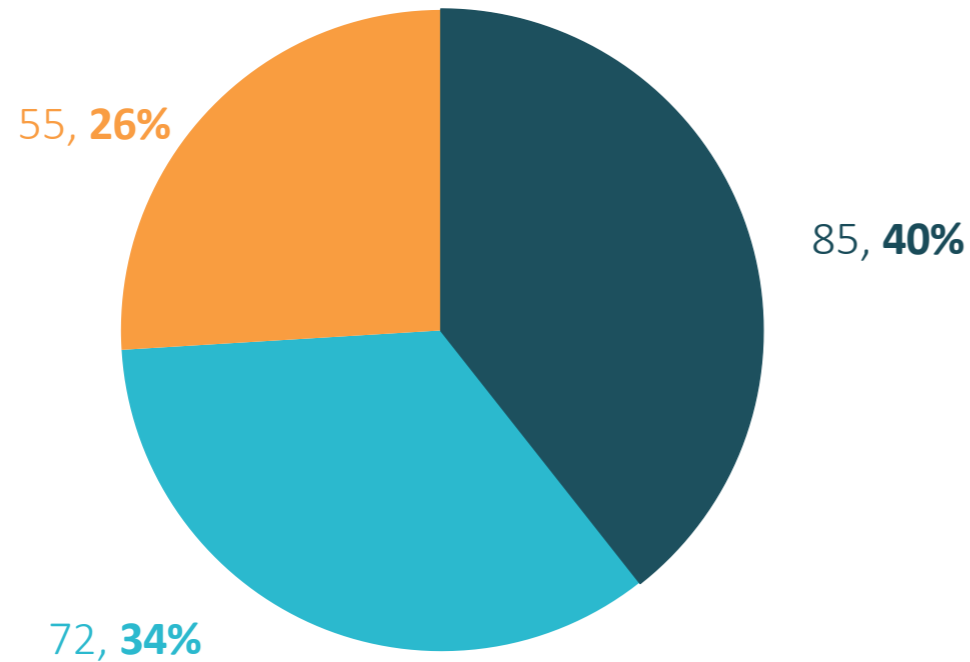






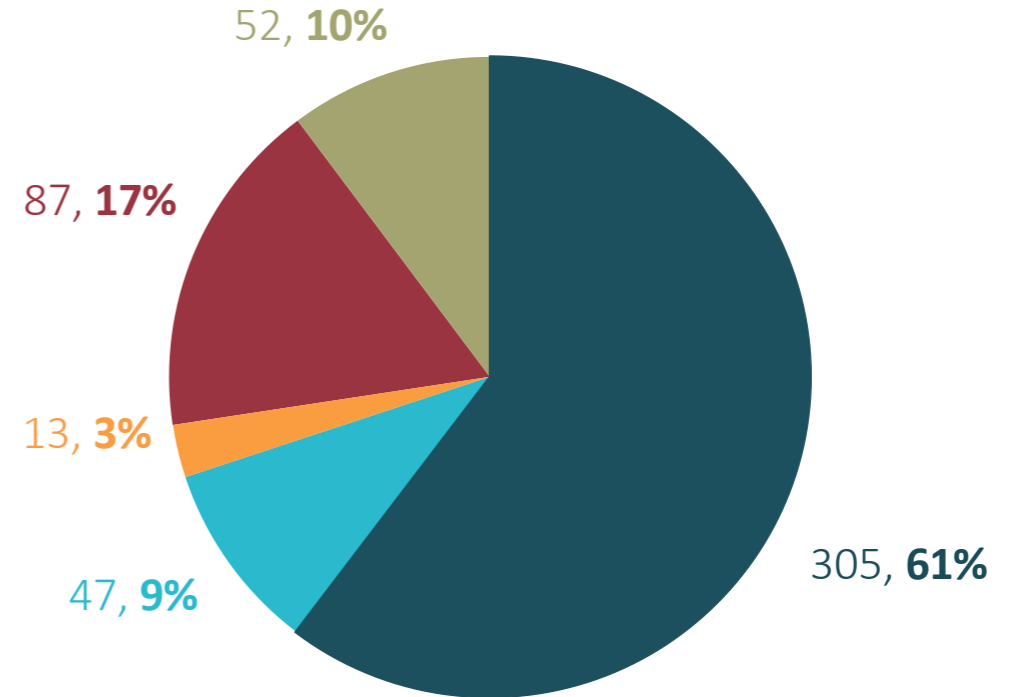
Adingabearekin daukan harremanaren arabera Relación con la persona menor

Nagusiak 2023



- Familiakoa
- Beste batzuk
- Profesionala

Nagusiak 2024



- Ama - Aita
- Familiakoa
- Profesionala
- Beste batzuk
- Profesionala



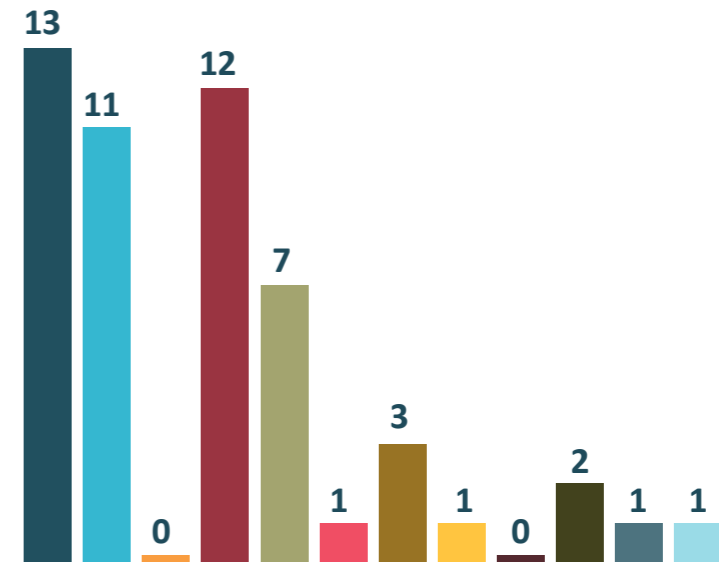
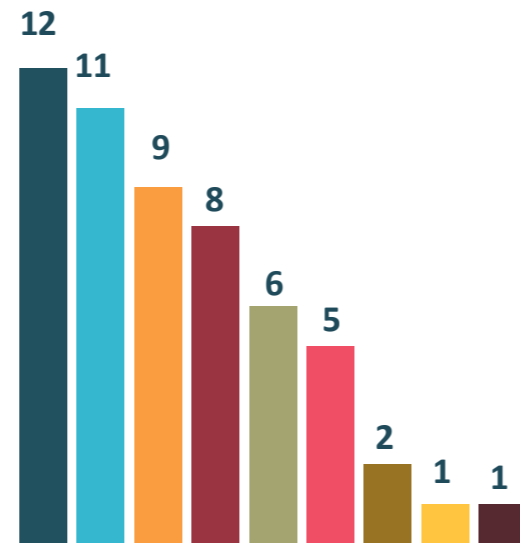


Profesionalen kolektiboa Colectivo de profesionales

Nagusiak 2023

Nagusiak 2024

- Orientatzailea
- Irakaslea
- Aisialdiko Teknikaria
- Psikologoa
- Hezitzailea
- Sendagilea
- Gizarte Laguntzailea
- Abogatu
- Hezkuntza Ikuskaritza
- Kirol Teknikaria
- Ertzanta
- Arartekoa

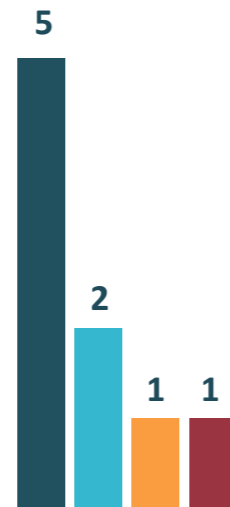




Egindako koordinazioak Coordinaciones Realizadas

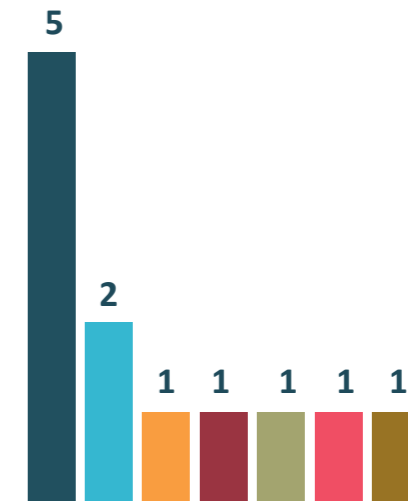
Nagusiak 2023

- Gizarte Laguntzailea
- Psikologoa
- Ikastetxea
- Hezitzailea



- Psikologoa koor.
- Hezitzailea koor.
- Gizarte Laguntzailea koor.
- Ertzantza koor.
- koord. juridikoa
- SATEVI
- Hobetzen

Nagusiak 2024





*Haurrei
eta nerabeei*
LAGUNTZEKO TELEFONOA

TELÉFONO DE ATENCION
*a la infancia y
la adolescencia*